Untitled Document Page 1 of 1

Pestal Regulatory Commission OLD CHATHAM Docket: 1376004 - 12136 Submitted 9/22/2011 2:03:50 PM *These are the 1st 18 documents that should be completed Scanned and sent to the MPOO for review Filing ID: 75979 Document Page Accepted 9/22/2011 Request/approval to study for discontinuance (02/22/2011) 1. V Notice (if appropriate) to Headquarters of suspension 2. 1 V Notice (if appropriate) to customers/district personnel of suspension 3. V Highway map with community highlighted (#2/25/2#11) 4. V Eviction notice (if appropriate) (#225/2011) V Building inspection report and original photos of building deficiencies (if appropriate) (02/25/2011) 6. V Post Office and community photos (#3/31/2011) 7. V 12 PS Form 150, Postmaster Workload Information (#3/14/2011) 8. 7 V 9. Worksheet for calculating work service credit (@2/28/2011) 为为 V Window transaction record (03/18/2011) 10. 乙 V Record of incoming mail (03/18/2011) 11. 1 V 12. Record of dispatched mail (nunu2011) 也 V Administrative postmaster/OIC comments (03/25/2011) 13. 内砌 Inspection Service/local law enforcement vandalism reports (#2/25/2011) V 14. 忧 V Post Office fact sheet (06/10/2011) 15. 世 V Community fact sheet (07/21/2011) 16. V 也 17. Alternate service options/cost analysis (#3/31/2#11) V 为 Form 4920, Post Office Fact Sheet (06/10/2011) 18. 13 V Reccomendation and Service Replacement Type (04/01/2011) 19. 划 V Questionnaire instruction letter to postmaster/OIC (04/22/2011) 20. 古古明明 V Cover letter, questionnaire, and enclosures (04/22/2011) 21. 西國國 V Returned customer questionnaires and Postal Service response letters (04/22/2011) 22. 例 Y Analysis of questionnaires (05/12/2011) 23. 例 V Community meeting roster (#5/12/2#11) 24. 7 V Community meeting analysis (05/12/2011) 25. 为 Community meeting letter (Need to set before questionnaire if not held before) (##22/2011) V 26. V Petition and Postal Service response letter (if appropriate) (07/08/2011) 27 Y Congressional inquiry and Postal Service response letter (if appropriate) (06/24/2011) 28. V Proposal checklist (06/10/2011) 29. 13 V District notification to Government Affairs (#5/17/2011) 30. V 7 Instructions to postmaster/OIC to post proposal (05/16/2011) 31. 为 V Invitation for comments exhibit (05/17/2011) 32. 为 V Proposal exhibit 33. 型 V Comment form exhibit (05/16/2011) 34. V 乙 Instructions for postmaster/OIC to remove proposal (#7/13/2011) 35. 챙 Round-date stamped proposals and invitations for comments from affected offices (67/21/2011) V 36. 7 V Notification of taking proposal and comments under internal consideration (07/15/2011) 37. 古史图 V Proposal comments and Postal Service response letters (05/11/2011) 38. Premature Postal Regulatory Commission appeal and Postal Service response letter (if appropriate) () V 뻿 39. 7 V Analysis of comments (07/21/2011) 40. 艺 1 Revised proposal (if appropriate) (07/21/2011) 41. 也 V Updated PS Form 4920 (if appropriate) (%/10/2011) 42. V 1 43 Certification of record (11721/2011) 7 V Log of Post Office discontinuance actions (07/21/2011) 44

Post Final Determination Page 1 of 1

Below is the letters that need to go out and forms to complete for Posting the Final Determination for OLD CHATHAM

	OLD CHATHAM Docket: 1376004 - 12136		
*These a	re the 1st 18 documents that should be completed Scanned and sent to the MPOO for review	Return to Flow	-
Page	Document		
41.	Revised proposal (if appropriate) (07/21/2011)	✓	7
42.	Updated PS Form 4920 (if appropriate) (#6/10/2011)	~	乙
43.	Certification of record (07/21/2011)	~	Z
44.	Log of Post Office discontinuance actions (07/21/2011)		7
45.	Transmittal to vice president, Delivery and Retail, from district manager, Customer Service and Sales (07/25/2011)	~	包
46.	Headquarters' acknowledgment of receipt of record (08/04/2011)	~	7
47.	Final determination transmittal letter from Headquarters (08/05/2011)	V	Z
48.	Instruction letter to postmaster/OIC on posting ()		乜
49.	Round-date stamped final determination cover sheets ()		
50.	Postal Bulletin Post Office Change Announcement ()	П	力
51.	Vice president, Delivery and Retail, instruction letter (08/05/2011)	V	Z

FILE LINK

Back to Flow



02/22/2011

EDWARD PHELAN DISTRICT MANAGER ALBANY PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the NY-20 congressional district.

Post Office Name:

OLD CHATHAM

Zip+4 Code:

12136-9998

EAS Level:

13

Finance Number:

356125

County:

Columbia

Proposed Admin Office:

EAST CHATHAM PO

ADMIN Miles Away:

3.0

Near Office Name:

EAST CHATHAM PO

Near Miles Away:

3.0

Number of Customers:

Post Office Box:

158

General Delivery:

0

Rural Route (RR):

346

Highway Contract Route (HCR):

0

Intermediate RR:

0

Intermediate HCR:

0

City Delivery:

0

Total Customers:

504

The above office became vacant when the postmaster retired on 08/02/2008.

Office is currently vacant; management requested study. Regular and effective service thru alternate means. East Chatham Post Office is 3 miles away

ERIC TIEMANN

Manager, Post Office Operations

Approval to Study for Discontinuance:

EDWARD PHELAN

02/22/2011

DISTRICT MANAGER

ALBANY PFC

DATE

cc: Area Manager, Public Affairs and Communication



Tele No:

(518) 452-4080

Dockect: 1376004 -12136 Item Nbr: 2

(518) 464-7429

Fax No:

-				NOTICE OF POST	OFFICE E	MERGEN	CY SUSPENSION			
A. Office	2									
Name:	OLD CH		Л			District:	State: NY ALBANY PFC	Zip	Code: 12136	8
Area:	sional Distr		NY-20			County:	Columbia			
EAS Gra	do:	District: NY-20				County,	Finance Numbe	er: 356125		
Post Offi		1	10	Classified Station	П		Classified Branch		СРО 🗌	2
		1.5			-					
There	was no	Eme	rgency	Supension for t	his offic	Э				
Bronger	od bur	Nadii	ne Tremb	lav				Date:	03/23/	/201
Prepare	u by.				a andinata-					
Title:		ALB/	ANY PFC	Post Office Review C	oordinator					



Dockect 1376004 - 12136

Item Nbr. 3

NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION

A, Office	N	OTICE TO CUSTOMERS/	DISTRIC	PERSO	NNEL OF SUSPENSION	•	
Name: OLD CI	HATHAM			District:	State: NY ALBANY PFC	Zip Co	ode: 12136
Area: NORTH				County:	Columbia		
Congressional Dis EAS Grade:	13			oodin.y.	Finance Number	356125	
Post Office:	r	Classified Station			Classified Branch		СРО
There was no Em	ergency Supen	sion for this office					
Prepared by:	Nadine Tren					Date:	03/23/201
Title:	ALBANY PR	FC Post Office Review Co	ordinator				
Tele No:	(518) 452-4					Fax No:	(518) 464-7429



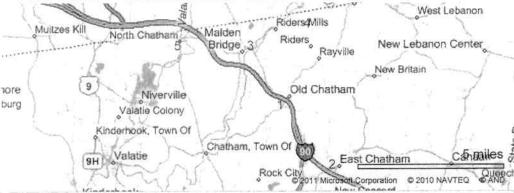
A service of White page

1376004-12136 Page4

Post Office™ Locations

PRINT | BACK

Post Office™ Locations near 12136



1 Post Office™ Location - OLD CHATHAM 635 ALBANY TPKE OLD CHATHAM, NY 12136-9998

(800) ASK-USPS

(800) 275-8777 (518) 794-7176

0.4 mi

Business Hours

Mon-Fri 9:00am-1:00pm 2:30pm-4:45pm Sat 9:00am-11:00am Sun

closed

Services PO Boxes Online

Service hours may vary. Please check link for business hours.

2 Post Office™ Location - EAST CHATHAM

1111 STATE ROUTE 295 EAST CHATHAM, NY

12060-9998 (800) ASK-USPS

(800) 275-8777

(518) 392-5722

2.4 mi

Business Hours

Mon 9:30am-12:00pm 1:15pm-5:00pm Tue-Fri

8:30am-12:00pm 1:15pm-5:00pm

Sat

9:30am-11:00am

Sun closed Services

PO Boxes Online

Service hours may vary. Please check link for business hours.

Post Office™ Busin
Location - Mon-F
MALDEN BRIDGE 7:45ar

4691 STATE ROUTE 66

MALDEN BRIDGE, NY 12115-9998 (800) ASK-USPS

(800) 275-8777

(518) 766-3800

Business Hours

Mon-Fri 7:45am-12:45pm 1:45pm-4:30pm Sat

8:00am-11:00am Sun

closed

Services
PO Boxes Online

TO DOXES OTHITIC

Service hours may vary. Please check link for business hours.

2.7 mi

1376604-12136 Page 4a

Post Office™ Location -BRAINARD 2045 US ROUTE 20 BRAINARD, NY 12024-9998 (800) ASK-USPS (800) 275-8777

(518) 794-7282

Business Hours Mon-Sat 7:00am-11:00am Sun closed

Services PO Boxes Online

Service hours may vary. Please check link for business hours.

3.4 mi

Post Office™ Location - NORTH CHATHAM 4241 ROUTE 203 NORTH CHATHAM. NY 12132-9998 (800) ASK-USPS (800) 275-8777

Business Hours Mon-Fri 7:30am-12:00pm 2:00pm-5:15pm Sat 9:00am-12:00pm Sun closed

Services PO Boxes Online

Service hours may vary. Please check link for business hours.

(518) 766-2626

4.4 mi

Post Office™ Locations near 12136

By City

addresses.

EAST CHATHAM MALDEN BRIDGE BRAINARD NORTH OLD CHATHAM CHATHAM

By ZIP Code

12062 12029 12123 12195 12060 12115 12024 12132 12130 12037 12156 12165 12125 12017 12174 01254 12033 12184 12106 12075

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Business Search Search for a business by name or category nationwide.

Reverse Phone Number See who is calling you

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Yellow Pages, White Pages, also nearby



DOCKET NO.	1376004-1213	6
ITEM NO.	5	
PAGE	1	

March 23, 2011

RE: Old Chatham NY 12136

Memo to the record. There is no page 5, Eviction Notice.

This is a management initiated study and an eviction does not apply.

Nadine Tremblay

Nadine Tremblay Post Office Review Coordinator



DOCKET NO. 1376004-12136
ITEM NO. 6
PAGE

March 23, 2011

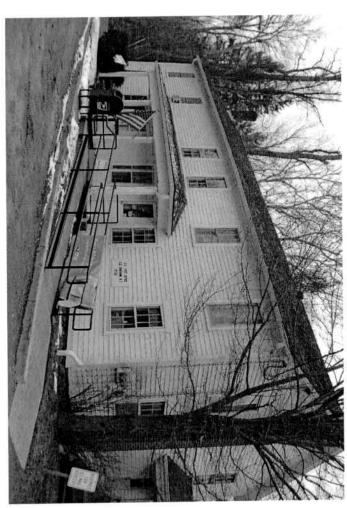
RE: Old Chatham NY 12136

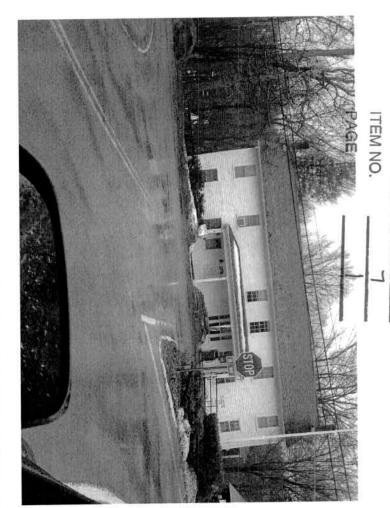
Memo to the record. There is no page 6, Building inspection report and original photos of building deficiencies.

This is a management initiated study; therefore, this item does not apply.

Nadine Tremblay

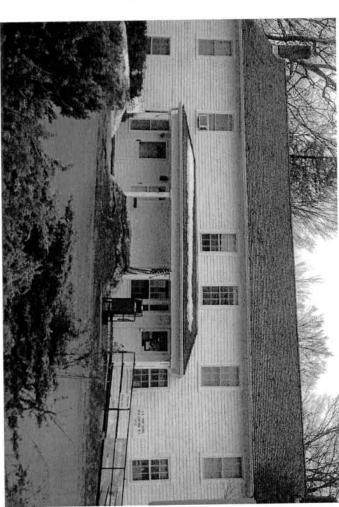
Nadine Tremblay Post Office Review Coordinator

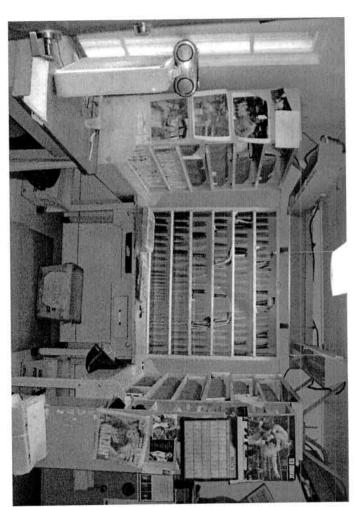


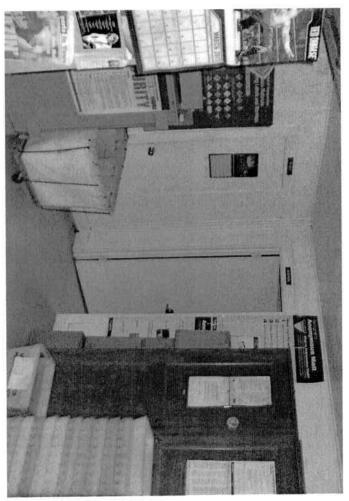


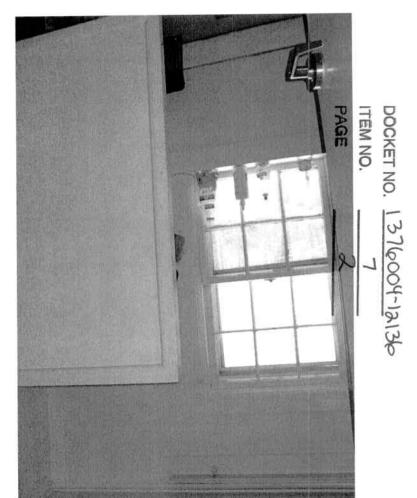
DOCKET NO.

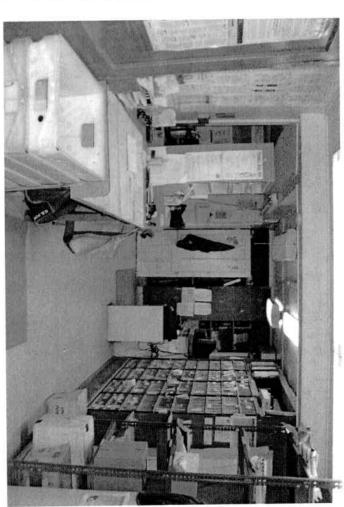
1376004-12136



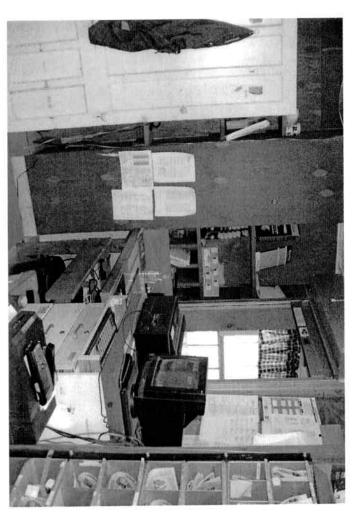


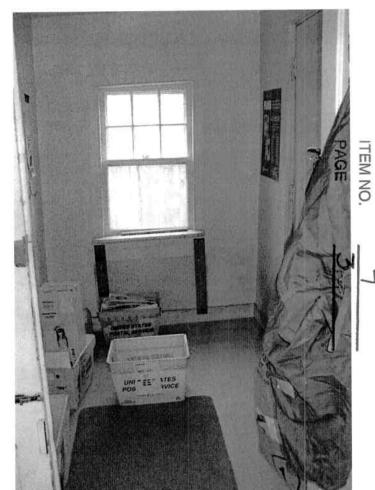






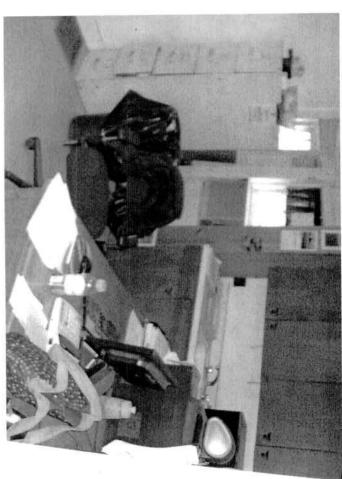


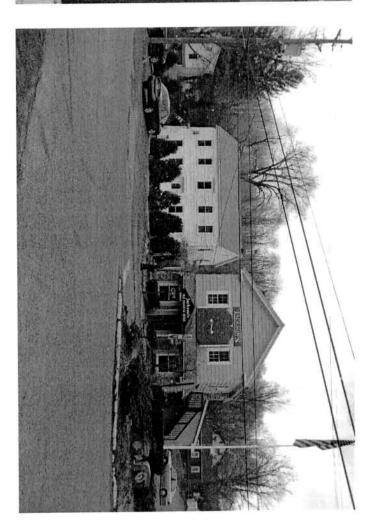


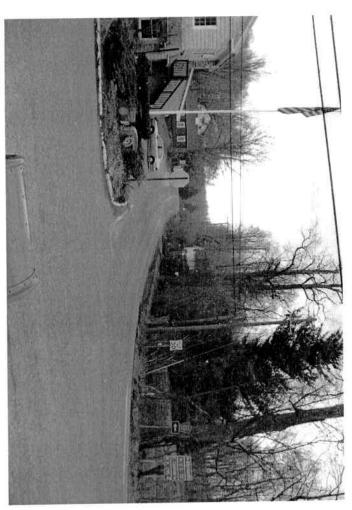


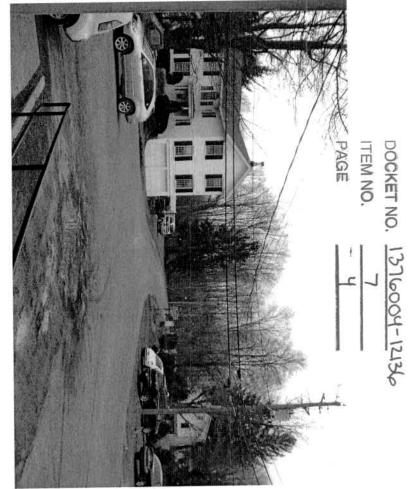
DOCKET NO.

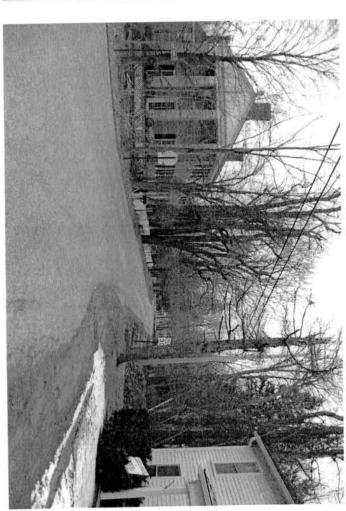
1376004-12136



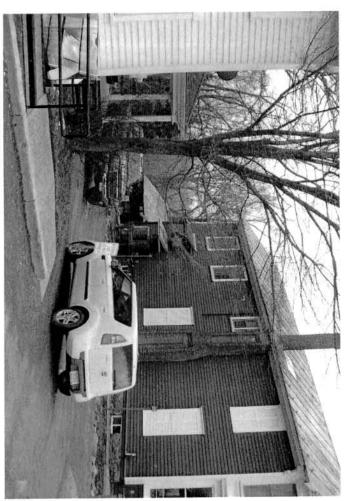


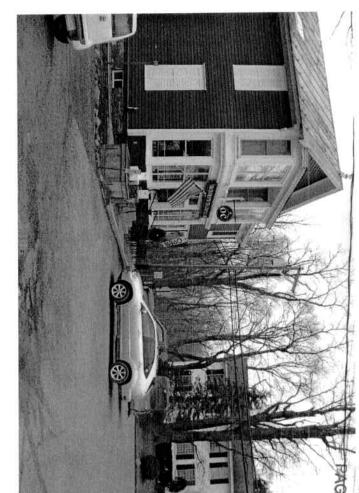












DOCKET NO. 1376004-12136
ITEM NO. 7

Form 150, Postmaster Workload Information	Postmaster's Signature QN66NB	Dat 03/	e 03/2011
CHATHAM, NY 12136			
	District Manager's Signature	Date 03/04/2011	
strict Office, State & Zip Code BANY PFC, NY 12288	KY2CNZ	100	S.II.25.
heck Box)			
✓ Vacancy Management Review R	See Instructions on Reve	erse	
			13
Current Office Level		(1-6)	356125
Finance Number		(7-9)	0
General Delivery Families Served		(10-15)	154
Post Office Boxes/Call Boxes Rented		(16-20)	0
Possible City Deliveries		(21-25)	345
Administrative Rural Boxes Served		(26-30)	0
Intermediate Rural Boxes Served		(31-35)	0
Administrative Responsibility form Intermediate Rural Boxes for Other Office	es	(36-39)	0
Administrative Highway Contract/Star Route Boxes Served		(40-43)	0
10. Intermediate Highway Contract/Star Route Boxes Served		(44-47)	0
Administrative Responsibility for Intermediate Highway Contract/Star Route	(48-49)	-	
		0	
Number of Carrier Staudhs/Brailer.		(50-51)	0
Number of Finance Stationard and Tarrette	(52-53)	0	
 Number of Contract Stations/Branches & Community Post Offices Does Office Experience A Seasonal Workload? (box one "Y" of yes, "N" for this question, complete 'Seasonal Workload' section. 	(54)	N	
(If you answer yes of this quotes	(55-56)	0	
15b. Duration of Experience A Seasonal Workload? (minimum or 8 weeks)	(57)	N	
16. Does Office Perform Outgoing Distribution for Other Offices?	(58)	N	
17. Does Office Perform Incoming Distribution for Other Offices?		(59)	N
18. Page Office Reform Incoming Secondary Distribution for Other Offices?		(60)	Y
19. New Separate All Incoming Letter Size Mail to City & Rural Carrier Rou	utes for Your Own Office?	(61)	Y
20. Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Route	es for Your Own Office?	(62)	N
21. Do You Have Responsibility for Vehicle Maintenance Facilities?		(63)	N
22. Does Your Office Have Administrative Responsibility for an Air Transfer C	Office?	(64)	
23. Is Postmaster Lessor for Government Owned Building?		(65)	_
24. Does Office Have MPLSM/SPLSM?		(65)	_
25. Does Office Distribute Food Stamps?			

PS Form 150, January 1983

Page Nbr 8a

	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	154	0
Possible City Deliveries	0	0
Administrative Rural Boxes Served	345	0
Intermediate Rural Boxes Served	0	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	0	0
Intermediate Highway Contract/Star Route Boxes Served	O	0
Administrative Responsibility/Number Intermediate Highway Contract/ Star Route Boxes	0	0

Instructions

- Enter current evaluated office level
- Enter the 6 digit post office finance number
- 3. Enter number of general delivery families served
- 4. Enter total number of post office boxes and call boxes rented. Do not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's.
- Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1821. Camer Route Report for the previous accounting period
- 6. Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
- Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a carner administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
- 8. Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office.
- 9. Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
- 10. Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served with-in your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
- 11 Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the num-ber of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
- 12. Enter the number of classified stations and/or branches that have carrier delivery service

- 13. Enter the number of classified finance stations and/or branches (without carrier delivery service) staffed by postal employees.
- 14. Enter the total number of contract stations, rural stations and community post offices.
 - (a) A contract station is a detached finance unit manned by non-postal employees.
 - (b) A rural station is a post office box delivery unit serviced by a rural carrier.
 - (c) A community post office is a contract unit which provides service in a small community.
- 15. To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)

- 18. Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distri-bution centers and demonstrate a culling, facing and cancelling
- 17. Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
- 18. Does office separate incoming mail to carrier routes for other associate
- Does office separate all incoming letter size mail to city, rural and/or star routes?
- 20. Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC?
- 21. Do you have a vehicle maintenance facility under your jurisdiction?
- 22. Do you have an air transfer office under your jurisdiction?
- 23. Do you occupy a government-owned building and lease a portion of the building to someone else?
- Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
- 25. Does your office distribute food stamps?

	Worksheet for calcu	lating Worklo	ad Service	Credit (W	SC) for Pos	st Offices		
Office Name:	OLD CHATHAM							
Office Zip+4:	12136 -9998	District:	ALBA	NY PFC				
		Act	ivity WSCs	3				
Canada Daliyany E	amilies Served (Item 3, F		55.1		0	X 1.0	= 1	0
	Call Boxes Rented (Item				154	X 1.0	=	154
	eries (Item 5, PS Form 1				0	X 1.33	= 7	0
Administrative Russ	al Boxes Served (Item 6,	PS Form 150)	Terrore com		345	X 1.0	=	345
	Boxes Served (Item 7, P				0	X 0.7	==:	0
	ponsibility for Intermedia							
(Item 8, PS Form	150)		eserca passon le		. 0	X 0.3	=	0
Administrative High	nway Contract/Star Route	e Boxes Serve	d					
(Item 9, PS Form	150)				. 0	X 1.0	=	0
Intermediate Highw	vay Contract/Star Route	Boxes Served						
(Item 10, PS For	m 150)				0	X 0.7	=	0
Administrative Res	ponsibility for Intermedia fices (Item 11, PS Form	te Highway Co	ontract/Star	Route	0	X 0.3	=	0
Boxes for Other Of	Tices (Item 11, PS Form	tal Activity WS0	Cs					499
	10		enue WSC					-
	25	revenue units:			units	= .	25.00	
First		revenue units:			3 units	= -	51.50	
Next	C50 01/21	revenue units:			units units	=	0.00	
Next		revenue units:			units units	= -	0.00	
Next		revenue units:			units units	=	0.00	
	Total revenue W		0.01	~ <u> </u>	2 01110	:-	76.50	
			50 D	- 14/000	575.50	= EAS Grade	13	
Activity WSCs	499 + Revenue WS	SCs = 76.	50 Base	e WSCs	575,50	- EAS Grade		
Previous evaluation	on: EAS grade	13						
200 G 100 C	been in against bours:					(if a	appropriat	te)
Effective date of c	hange in service hours: exists, hours must reflec	the appropriat	te FAS gra	de)			MA.	
(when a vacancy	exists, nours must renec	t the appropriat	to En to give					
Worksheet comple	eted by:							
NADINE TREMBI	.AY		NAC	INE.M.TRE	EMBLAY@U	JSPS.GOV		
Printed Name			Sign	ature				
ALBANY PFC Dis	trict Review Coordinator		02/2	8/2011				
Title			Date					
THE								

Window Transaction Survey

Docket: 1376004 - 12136 Page Nbr. 10

		Window Iransaction Survey	ction Survey		1014
PO Name:	OLD CHATHAM	ZIP+4:	12136 - 9998	Completed By:	K35300
Survey Period:	03/05/2011	through	03/18/2011		
Record the number of retail order is two transactions. D 2007-A. Window Transactic entries in the columns. To c survey. The allowable time each column by the time co in the survey period.	Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form 2007-A, Window Transaction Survey. Use hash marks (/////) for daily entries in the columns. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column, total the time conversion for that column, total the time conversion for that column, total the time conversion for minutes by the number of days in the survey period.	columns for each day unter of box mail, ge ansaction Conversion actions, divide the tot in minutes. To deter conversions for all col	. Consider a sale of stamps as c neral delivery mail, or carrier mai r; and PS Form 2007-C, Window al number of transactions during mine the average daily workload umns, and divide the total numb	one transaction. A sale of stamp II. Instead of this worksheet, you of Transaction Survey. Use hash the survey period by the numb I in minutes, multiply the numbe er of minutes by the number of	s and a money may use PS Form marks (////) for daily er of days in the of transactions in lays

		Priority	Express	Passports Meter	Box	Certified Insured		Nonrevenue
Day/Date	Postage Sales (.777)	Money Orders (1.083)	C.O.D (1.969)	Settings (5.06)	Rent (2.875)	Special Service (1.792)	Misc. Services (1.787)	Services (1.787)
Sat - 03/05	2	2	0	0	0	1	1	10
Sun - 03/06	0	0	0	0	0	0	0	0
Mon - 03/07	9	7	0	0	1	2	0	4
Tue - 03/08	7	13	0	0	0	2	0	9
Wed - 03/09	10	- 8	-	0	0	4	23	11
Thu - 03/10	4	5	0	0	2	1	4	7
Fri - 03/11	13	7	-	0	1	2	0	6
Sat - 03/12	8	-	0	0	0	2	1	12
Sun - 03/13	0	0	0	0	0	0	0	0
Mon - 03/14	9	10	2	0	0	2	0	9
Tue - 03/15	7	4	0	0	0	2	0	9
Wed - 03/16	11	0	1	0	0	0	3	11
Thu - 03/17	7	9	-	0	0	4	0	7
Fri - 03/18	11	8	0	0	0	0	0	7
TOTALS	92	71	9	0	4	22	32	96
Time Factor	777. X	X 1.083	X 1.969	90°5 X	X 2.875	X 1.792	X 1.787	X 1.188
Daily Average	6.0	6.4	1.0	0.0	1.0	3.3	4.8	9.5
Varana Nimber	Average Number Daily Transactions:		26	26.9	Average Daily R	Average Daily Retail Workload in Minutes:	utes:	32.0

Survey of Incoming Mail

Docket: 1376004 - 12136

Item Nbr: 11 Page Nbr: 1

Survey of Incoming Mail (Record in Pieces)

Post Office Name and Zip+4

OLD CHATHAM 12136 - 9998

Dates Recorded

03/05/2011 through 03/18/2011

Date	Le	tters	F	lats	Pai	rcels	Oth	er
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 03/05	851	0	345	0	15	14	0	0
Sun - 03/06	0	0	0	0	0	0	0	0
Mon - 03/07	1362	1816	680	546	23	31	0	0
Tue - 03/08	321	189	182	163	0	29	0	0
Wed - 03/09	567	378	153	412	20	13	0	0
Thu - 03/10	681	284	374	144	23	23	499	0
Fri - 03/11	1059	756	230	211	12	38	499	0
Sat - 03/12	681	227	115	85	0	21	28	0
Sun - 03/13	0	0	0	0	0	0	0	0
Mon - 03/14	1116	908	297	843	30	33	0	0
Tue - 03/15	454	0	326	0	2	29	0	0
Wed - 03/16	449	681	115	115	8	25	1	0
Thu - 03/17	624	378	345	38	22	27	499	0
Fri - 03/18	737	0	163	134	21	24	0	0
TOTALS	8,902	5,617	3,325	2,691	176	307	1,526	0
Daily Average	741.8	468.1	277.1	224.3	14.7	25.6	127.2	0.0

Signature of Person Making Count:

Printed Name:

K35300 K35300

Date:

03/18/11

Conversion Rate

	0011401	Ololl Lines	
Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

Survey of Dispatched Mail

Dockect: 1376004 - 12136

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Survey of Dispatched Mail (Record in Pieces)

Post Office Name and Zip+4

OLD CHATHAM 12136 - 9998

Dates Recorded

03/05/2011 through 03/18/2011

Date	Le	tters	F	lats	Pa	rcels	0	ther
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 03/05	40	0	2	0	4	0	14	0
Sun - 03/06	0	0	0	0	0	0	0	0
Mon - 03/07	131	8	5	8	4	2	38	0
Tue - 03/08	151	0	62	0	7	1	8	0
Wed - 03/09	128	0	9	0	8	7	16	0
Thu - 03/10	200	0	18	0	3	2	36	0
Fri - 03/11	183	8	7	0	3	2	26	0
Sat - 03/12	50	0	4	0	5	0	25	0
Sun - 03/13	0	0	0	0	0	0	0	0
Mon - 03/14	342	0	4	4	9	4	34	0
Tue - 03/15	302	0	10	0	3	0	8	0
Wed - 03/16	127	0	3	0	2	1	11	0
Thu - 03/17	93	0	9	4	2	1	26	0
Fri - 03/18	113	0	8	32	5	2	15	0
TOTALS	1,860	16	141	48	55	22	257	0
Daily Average	155.0	1.3	11.8	4.0	4.6	1.8	21.4	0.0

Signature of Person Making Count:

K35300

Printed Name:

K35300

Date:

03/18/11



03/25/2011

OIC/POSTMASTER

SUBJECT: OLD CHATHAM Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the OLD CHATHAM Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the OLD CHATHAM Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to NADINE TREMBLAY by 04/08/2011. This information will be entered into the official record for public viewing.

Post Office Box	154
General Delivery	0
Rural Route (RR)	345
Highway Contract Route (HCR)	0
Intermediate RR	0
Intermediate HCR	0
City Delivery	0
Total Customers	499

If you have any comments on alternate means of providing services to the OLD CHATHAM customers, please provide them below:

Chatham; Valatie

NADINE TREMBLAY
Post Office Review Coordinator

Comments:

No E boxes

cc: Official Record



02/25/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the OLD CHATHAM Post Office, 12136 - 9998, located in Columbia County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

NADINE TREMBLAY Post Office Review Coordinator ALBANY PFC

NBR records of mail theft or vandalism: 6

Comments/Findings:

cc: Official Record



Docket: 1376004-12136

Page Nbr: 14a

03/31/2011

NY State Police 399 US Rte 20 New Lebanon NY 12125

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the North Old Chatham Post Office, 12136 - 9998, located in Columbia County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please return your findings in the enclosed envelope. You may use the bottom of this form to report your findings, accompanied by your signature, title, and date.

Thank you for your assistance in this matter

Nadine Tremblay

cc: Official Record

NADINE TREMBLAY Post Office Review Coordinator ALBANY PFC

Enclosure: Return Envelope		
Nbr records of mail theft or vandalism: Comments/Findings:	0	

Docket: 1376004 - 12136 Item Nbr: 15 Page Nbr: 1

		Post (Office Survey Sheet	
	Post Office Name	OLD CHATHAM	ZIP+4	12136-9998
	Congressional District	NY-20	Date	06/10/2011
	List specific information at where restrooms are availal Not Known	poout the facility, such as stuble), security, and other de	ructural defects, safety hazards, lack of running ficiencies or factors to consider.	water or restrooms (if so,
	Is the facility accessible	to persons with disabilities	s?	1
	Lease terms? 30-day car	cellation clause? Leas	e expires 12/31/2012 with 90 day termination of	clause
	Are suitable alternate qu Chatham, Valatie	arters available for an inde	ependent Post Office? If so, where?	
	List potential CPO sites. CPU sites investigated b			
	Are there any postage meter If yes, please identify them Rt Blass and Sheephearder Wadsworth using a postage	by name and address.	send mail out daily. Powell House has the post rier picks it up and it is in with the raw outgoin	age due account. Not sure abou g mail.
			ected and what accommodations will be made arriers, POOM will review vacancies elsewher	
	How is mail received and box be retained? Will a lo	dispatched at the office and	d at what times? How will this be affected by devel unless in carriers line of travel No Lock Po	iscontinuance? Will a collection
	How many Post Office b	poxes are installed?	220	
	How many Post Office b		154	
	What are the window se	rvice hours?	09:00 to 13:00 and 14:30 to 16:45 M-F	
		I VICC HOUIS:	The second secon	
		ivice nours.	09:00 to 11:00 S	
	What are the lobby hour		09:00 to 11:00 S 08:00 to 17:00 M-F	
	What are the lobby hour			
).		s?	08:00 to 17:00 M-F	

Post Office Survey Sheet (continued)

Docket: 1376004 - 12136

Page Nbr: 15 Page Nbr: 2

10.	What	What equipment in the Post Office is not owned by the Postal Service (e.g., Post Office Boxes, furniture, safe)? none								
11.	List p	List potential CBU/parcel lockers sites and distances from present Post Office site. none								
12.	Are the handica	ere any special customer needs? (People who cannot read or write, who cannot drive, who aps, etc.) How can these people be accommodated? rdship	have infirmities or physical							
13.	Rural	delivery/HCR delivery.								
	a.	What is current evaluation?								
	b.	Will this change result in the route being overburdened?	Yes 🖊 No							
		If so, what accommodations will be made to adjust the route?	Add Aux or split if needed							
	c.	How many boxes and miles will be added to the route?	126, box 14.00 Miles							
	d.	What would be the additional annual expense if the route is increased?	29027							
	e.	What is the one-time cost of CBU/parcel locker installation (id appropriate)?	0							
	f.	At what time of the day does the carrier begin delivery to the community?								
		Will this delivery time be affected if the office is discontinued? (Y or N)	Yes 🖊 No							
		If so, how?	0							
14.		e Post Office box fees at the facility that will provide alternative service different from tho tinued? If so, how (Cost)? More Same Less	se at the office to be							
	Old Ch	natham 4 East Chatam 4								

Docket: 1376004 - 12136 Item Nbr: 16 Page Nbr: 1

Community Survey Sheet

Post Office Name	OLD CHATHAM	Survey Sheet ZIP+4	12136-9998
Congressional District	NY-20	Date	03/31/2011
congressional series			
Incorporated?		Yes 🖊 No	
Local government provi	ded by:	Chatham	
Police protection provid	led by:	NY State Police	
Fire protection provided	l by:	Tri Village	
School location:		Chatham	
What population growth	is expected? (Please document you	ur source)	
	ehold Growth Rate: -0.47% see atta		
What residential, comm	ercial, or business growth is expect	ed? (Please document your source)	
see attached Sperlings F			
History. (Are there any	special historical events related to t	he community?	
Is the Post Office facilit	mmunity events to consider? y a state or national historic landma	ark (see ASM 515.23)?	
Check with the field rea	l estate office when verification is a	needed.)	
see attached Wikipedia.			1.25 (W) 100 N
What is the geographic/	economic make-up of the communi	ty (e.g., retirees, commuters, self-emple	oyed, farmers)?
See attached City-data.c	com		
Which nonpostal service	es are provided by the Post Office (e.g., public bulletin board,	
school bus stop, commu	inity meeting location, voting place fice offer assistance to senior citize	, government form distribution center.	
What provisions can be	made for these services if the Post	Office is discontinued?	
C - 5 C 199 1 - 1			

16-2

450 1 01

ZIP CODE DEMOGRAPHIC REPORT

DOCKET NO.	376004-12130
ITEM NO.	16

Post Office Name:

Old Chatham, NY

ZIP Code:

12136

PAGE

2

Total Population:

Total Households:

2010

901

2010

389

2015

876

2015

380

Projected Annual Household Growth Rate: -0.47%

Facility Planning 2010 Dataset

New ZIP Code Search

| Home | USPS Blue | Assistance |

Highway Contract Route Cost Analysis Form

		E		Contract Route or Alternative Servic	е	
Office N	Name:	OLD CHATHAM				
Office 2	Zip+4:	12136 -9998	District:	ALBANY PFC		
1.		number of additional be added to the route		126	x 3.64 hours per year	458.64
2.		number of additional se added to the route		14.74	x 10.40 hours per year	153.30
				Tot	al time added to the route	611.94
3.	Enter the (Contact Officer)	HCR hourly rate Area Manager, Purchasing/	Contracting			35.00
		Total additional co	ompensation (H	CR hourly rate x tota	I time added to the route)	21,417.90

Rural Route Cost Analysis Form

Docket: 1376004 - 12136

Item Nbr. 17 Page Nbr. 2

Rural Route Carrier Estimated Cost for Alternative Replacement Service Office Name: OLD CHATHAM ALBANY PFC District: Office Zip+4: 12136 -9998 Enter the number of additional 126 boxes to be added to the rural route Enter the number of additional 14.74 miles to be added to the route 3.26 Enter the volume factor 410.76 Total (additional boxes x volume factor) Enter the number of additional boxes 126 to be added to the rural route 0.00 0.00 x 1.00 Min Centralized boxes 0.00 0.00 x 1.82 Min Regular L route boxes 252.00 126.00 x 2.00 Min Regular Non-L route boxes 252.00 Total additional box allowance Enter the number of additional daily miles to be added to x 12 Mileage 176.88 14.74 Standard the rural route Total additional minutes per week 839.64 (miles carried to two decimal places) Total additional annual minutes 43,661.28 839.64 x 52 Weeks (additional minutes per week year) Total additional annual hours (additional annual minutes/ 727.69 43,661.28 / 60 Minutes 60 minutes per hour) Enter the rural cost per hour (see national payroll summary report - rural 39.89 carrier, consolidated) 29,027.47 Total Annual Cost (additional annual hours x rural cost per hour) 0.00 Enter lock pouch allowance (if applicable) Total annual cost for alternate service (annual cost minus lock pouch allowance) 29,027.47

POST OF	U.S. Postal Ser FICE CLOSING OR CONS Fact Shee	SOLIDATION PROPOSAL		1. Date Prepared 03/31/201
2. Post Office Name		3. State and ZIP + 4 Code		
OLD CHATHAM 4. District, Customer Service 5. Ar	ea, Customer Service	NY, 12136-9998 6. County	7. Congres	sional District
	9. PO Emergency Suspend No Suspension	Columbia	NY-20 0. Proposed Permane	
11. Staffing			12. Hours of Service	
a. PM PM Vacancy Occupied 08/02/2008	Reason & Date: retired	a, Time M-F 09:00 - 13:00, 14:30 - 16:4:	Sat 09:00 - 11:00	Total Window Hours Per Week
b. OIC Career	✓ Non-Career	a. Lobby Time M-F 08:00-17:00	Sat 08:00-11:00	0.00
(150)EAS-13 d. No of Clerks-0 No of Career-0 e. No of Others-1 No of Career-1	Downgraded from EAS-13 No of Non-Career- 0 No of Non-Career- 0		1	t.
13. Number of Custom	ers Served	14	, Daily Volume (Pieces	
a. General Delivery	0	Types of Mail	Received	Dispatched
b. P.O. Box	154	a. First-Class	1,209	156
c. City Delivery	0	b. Newspaper	501 40	15
d, Rural Delivery	345	d. Other	127	21
e. Highway Contract Route Box f. Total	499	e. Total	1,877	198
	0	f. No. of Postage Meters		0
g. No. Receiving Duplicate Service h. Average No. Dally Transactions	26.90	g. No. of Permits		0
Finances a. FY		Receipts \$ 66,834	b. EAS Step 1 PM Basic Salary	c. PM Fringe Benefits (33.5% of b.)
2008 2009 2010		\$ 51,008 \$ 49,230	(no Cola) \$ 0	\$ 0
Postal Owned 30-day cancellation clause? Yes Located in: Business Home	Leased (if Leased, Expiration Date) No Ev		(if Yes, must vacate by)	ase \$ 9025
16b, Explain:		V.		
90 day termination clause PO looks like is it st 17. Schools, Churches and Organization in \$		19. Administrative/Emanati Name EAST CHATHAM Window Service Hours: M-F	1 PO EAS 1 PO Level 19	5 Miles Away 3.0 SAT 09:30 11:00 SAT 08:00-11:00
18. Businesses in Service Area: See attached 16-5	No: <u>41</u>	20. Nearest Post Office (if c Name EAST CHATHAN Window Service Hours: M-F Lobby Hours: M-F PO Boxes Available: 0	1PO EAS 18 09:30 17:00	5 Miles Away 3.0 SAT 09:30 11:00
	21. Pre	pared by		
Printed Name and Title NADINE TREMBLAY	N. I.	Signature NADINE TREMBLAY		Telephone No. AC () (518) 452-4080
PO Discontinuance Coordinator Name NADINE TREMBLAY PS Form 4926, June 1993	Telephone No. AC () (518) 452-4080	Location ALBANY, NY		



-					31 2400 3 23 0.			
A, Offic	e							
Name: Area:	NORTHE			District:	State: N	Zip	Code: 12136	
Congres EAS Gra	ssional Distr ade:				County:	Columbia Finance Numb	per: 3561:	25
Post Off	ice:		Classified Station			Classified Branch		СРО
This form	n is a place	holder for	number 19. And the verification	on of new	service ty	pe is complete.		
Prepared	d by:	Nadine Tr	emblay				Date:	04/04/2011
Title:			PFC Post Office Review Coor	dinator				
Tele No:		(518) 452	-4080				Fax No:	(518) 464-7429



04/22/11

OIC/POSTMASTER

SUBJECT: OLD CHATHAM Post Office

Enclosed are questionnaires addressed to customers of the OLD CHATHAM Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 05/08/11 for further review.

Nadine Tremblay Post Office Review Coordinator Enclosures



04/22/2011

POSTAL CUSTOMER OLD CHATHAM POST OFFICE OLD CHATHAM, NY 12136

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the Old Chatham Post Office retired on 08/02/2008. The Office is being studied for possible closing or consolidation for the following reasons: Office is currently vacant; management initiated study to determine if regular and effective service can be provided through alternate means. East Chatham Post Office is 3 miles away.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by rural route service emanating from the East Chatham Post Office.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the East Chatham Post Office, located 3.0 miles away. Hours of service at this office are 09:30 to 12:00 and 13:15 to 17:00, Monday through Friday, and 09:30 to 11:00 on Saturday. Post Office box service is available at this location at the same fees.

I invite you to think about a possible change to rural route service. Please return the enclosed questionnaire by 05/03/2011 using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the Chatham Town Hall, 488 Route 295, Chatham, NY 12037 on Tuesday, May 03, 2011 from 5:30 pm to 6:30 pm to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Nadine Tremblay at (518) 452-4085.

Thank you for your assistance.

Sincerely,

ERIC TIEMANN

Manager, Post Office Operations

30 Karner Rd

Albany, NY, 12288-9992

Enclosures:

Questionnaire and return envelope Summary of Post Office Change Regulations, Carrier delivery information CBU information sheet (when appropriate)

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Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following:

	111117117					
	Post	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps				
	b.	Mailing Letters				
	C.	Mailing Parcels				
	d.	Pick up Post Office box mail				
	e.	Pick up general delivery mail				
	f.	Buying money orders				
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured				
		Mail, Delivery Confirmation, or Signature Communication	П			
	h.	Sending Express Mail			П	
	l.	Buying stamp-collecting material	1		1_	1
	Oth	er Postal Services		_		
	a.	Entering permit mailings	YES	∐ NO		
	b.	Resetting/using postage meter	YES	☐ NO		
	No	npostal Services				
		Picking up government forms	YES	☐ NO		
	a.	(such as tax forms)		T 110		
	b.	Using for school bus stop	YES	NO		
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	NO		
	e.	Other	YES	☐ NO		
		If yes, please explain:				
		the baseling to or from W	ork or shor	ning or for	personal	needs?
2.	Do	you pass another Post Office during business hours while traveling to or from we	YES	□ NO	7.	
		If yes, please explain;				

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3.	If you hav receive P current se	ost Office box service	ere will be no change to your delivery se or general delivery service, complet	service — po e this section	roceed to question n. How will the prop	If you currently osed service compare to
		Better	Just as Good		No Opinion	Worse
	If yes	, please explain:				
4.	For wh	nich of the following es?	do you leave your community? (Check	all that appl	y.) Where do you g	o to obtain these
		Shopping				
		Personal needs				3
		Banking				
		Employment				
		Social needs	•			
5.	Do yo	u currently use local	businesses in the community?			
	If ves		to use them if the Post Office is disco	intinued?		
		Yes No				
Na	me:					
Ad	dress:					
Tel	ephone:					
Da	te:					
Ple	ease add a	nny additional commo s questionnaire.	ents on a separate piece of paper and	attach it to t	his form. Thank you	u for taking the time to

DOCKET NO. 1376004-12135

PAGE

Notice

Old Chatham Post Office are being studied for possible discontinuance.

Postal Representatives will be at the Chatham Town Hall, 488
Route 295, Chatham, NY 12037 on 05/03/2011 from 5:30 PM to 6:30 PM to discuss alternative services available to the community, the service you now receive, and what effect officially discontinuing the Old Chatham Post Office will have on customers and the community.

We look forward to meeting with you to discuss this important matter.



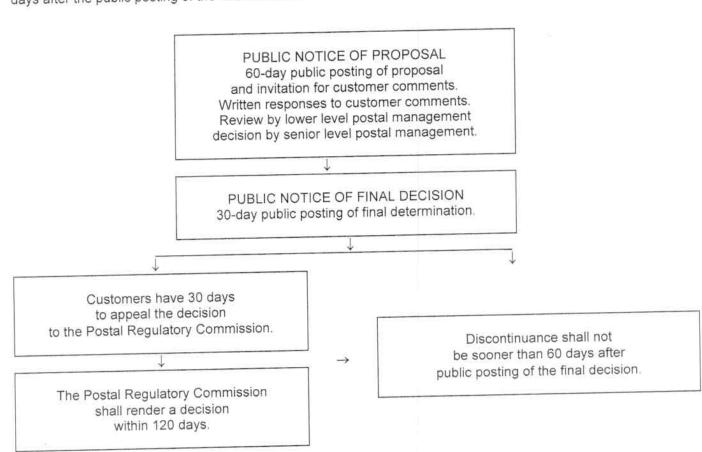
DOCKET NO. 1 2/9001-ITEM NO. 21 5

SUMMARY OF POST OFFICE CHANGE REGULATIONS

Certain regulations based on federal law apply when postal managers propose to replace a Post Office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory provisions appears in Title 39, *United States Code*, Section 404(b), while the implementing regulations appear in Title 39, *Code of Federal Regulations*, Part 241.3.

According to implementing regulations, an initial investigation and any subsequent formal proposal to discontinue a Post Office originate with postal field managers responsible for Post Offices in that area. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected Post Offices, along with an "Invitation for Comments," which formally invites customer comments. At the end of the 60-day comment period, additional review is made at lower and upper levels of postal management.

When a final decision is made at Postal Headquarters in Washington, DC, that decision is posted in affected Post Offices for 30 days, during which customers may appeal the decision to the Postal Regulatory Commission in Washington, DC. The Postal Regulatory Commission has 120 days to consider and decide an appeal. Even without an appeal, no Post Office may be closed sooner than 60 days after the public posting of the final decision.





Postal Service Customer Questionnaire

	- <u>11</u> -20 co		Daily	Weekly	Monthly	Never
		tal Services			X	
	a.	Buying Stamps			- A	571
	b.	Mailing Letters				N.
	C.	Mailing Parcels			E	
	d.	Pick up Post Office box mail				K
	e.	Pick up general delivery mail				IXI
	f.	Buying money orders				K
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				K
	þ.	Sending Express Mail				X
	i.	Buying stamp-collecting material				X
	Oth	er Postal Services		,		
	a.	Entering permit mailings	YES	NO		
	b.	Resetting/using postage meter	YES	NO		
	Noi	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	NO NO		
	b.	Using for school bus stop	YES	₩ NO		
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO A		
		If yes, please explain:		*		
	d.	Using public bulletin board	YES	NO NO		
	e.	Other	YES	☐ NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal n	eeds?
			YES	☐ NO		
		If yes, please explain: RO. located one block from 1	ny of	FILE.		
		Hours at O.C. Post Off	16 10	ot.	(Lz	
		Condusive to	my 5	sche c	MR	
		Chave to l	æ in	Albo	my t	~
		Shan	at 8	.30 ar	n-d	o not
			ast	home	unti	1
			50		5	:30)





3.	If you have carrier delivery, the receive Post Office box service current service?	re will be no change to your deliver or general delivery service, compl	y service — proceed to question at this section. How will the prop	If you currently osed service compare to
	Better	Just as Good	No Opinion	Worse
	If yes, please explain:			
	. , , , , , , , , , , , , , , , , , , ,		t	
4.	services?	you leave your community? (Chec	ck all that apply.) Where do you go	o to obtain these
	Shopping	Valate Albai	14	
	Personal needs			
	Banking	Chatham All	any	
	Employment	Albanu		
	Social needs	Chatham Vo	Matie Kimberh	OK/Albany
5.	Do you currently use local but	usinesses in the community?		, 0
	Yes No			
		use them if the Post Office is disc	ontinued?	
	Yes No			
	No res No			
Nam	e:			
Addr	ess:			
			A 11	
Tele	phone:			
Ďate	£			
	se add any additional comments olete this questionnaire.	s on a separate piece of paper and	attach it to this form. Thank you f	or taking the time to



Postal Service Customer Questionnaire

D	4-10	D-il-	Weeth	Monthly	Mayor
	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				1
b.	Mailing Letters				
C.	Mailing Parcels				4
d.	Pick up Post Office box mail				4
e.	Pick up general delivery mail				1
f.	Buying money orders				L
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				The state of the s
h.	Sending Express Mail				4
į,	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO NO		
b.	Using for school bus stop	YES	NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:			-	
d.	Using public bulletin board	YES	J-NO		
e.	Other	YES	Y NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal ne	eeds?
		YES	☐ NO	2	.1
	If yes, please explain:	E1	est	Char	Lean



3. r	f you hav eceive Po current se	ost Office box se	y, there will be no ervice or general	delivery service, comp	plete this section	. How will the prop	osed service compare t	0
		Better		Just as Good		No Opinion	Worse	
	If yes	, please explain	East Cli	athem wo	rued m	eet are	our area 5	_
4.	For wh			your community? (Ch	eck all that apply	.) Where do you g	o to obtain these	
		Shopping	chath	an , Eas	+ Chatha	m		
	U	Personal nee	ds cha	Han				
	V	Banking	chat	ham	u diserentia de vinne-		-	_
	14	Employment	ch	arkam				
		Social needs		atham, Ea	st chatha	m		_
5.		Yes would you conti	No nue to use them No	in the community?		,		
Name	1.	marge	gards	ner/Co	use Ho	enson		
Addre	ess:	27 h	gger C	ady ld;	Oed	Charlean	n, ny. 1212	36
Telep	hone:	392	-4875	1			A CANAL CONTRACTOR OF THE CONT	
Date:		4-2	4-11					

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2.



Postal Service Customer Questionnaire

F	Postal Services	Daily	Weekly	Monthly	Neve
а	a. Buying Stamps			V	
b	o. Mailing Letters	· · · · · · · · · · · · · · · · · · ·			
C	c. Mailing Parcels		V		
C	d. Pick up Post Office box mail	V			
е	e. Pick up general delivery mail				4
f	Buying money orders		P		V
g	 Obtaining special services, including Certified Mail, Registered Mail, Insu Mail, Delivery Confirmation, or Signature Confirmation 	ired		M,	
h	n. Sending Express Mail				Y
i.	. Buying stamp-collecting material	, , <u> </u>			V
C	Other Postal Services				
а	a. Entering permit mailings	☐ YES	NO NO		
b	b. Resetting/using postage meter	YES	NO NO	1.	
N	Nonpostal Services				
а	Picking up government forms (such as tax forms)	YES	☐ NO		
b	b. Using for school bus stop	☐ YES	NO NO		
С	Assisting senior citizens, persons with disabilities, etc.	YES	Y NO		
	If yes, please explain:	- J	4.4		
d	d. Using public bulletin board	YES	☐ NO	1	
е	e. Other	YES	☐ NO		
	If yes, please explain:)		
D	Do you pass another Post Office during business hours while traveling to or from	om work, or shopp	ing, or for p	ersonal ne	eds?
		YES	NO		
	If yes, please explain:				



3. r	f you have carrier delivery, t eceive Post Office box servi surrent service?	here will be no change to your delive ce or general delivery service, comp	ery service — proceed to question lete this section. How will the prop	osed service compare to
	Better	Just as Good	No Opinion	Worse
	If yes, please explain:	COMPLETELY INC	ONVENIENT	
4.	For which of the following services?	do you leave your community? (Che	eck all that apply.) Where do you g	o to obtain these
ø	Shopping	VALATIE, ALBAN.	1	
,	Personal needs	14 4		
	Banking * ?	ITISFIELD		
¥	Employment	+ BMY		
7	Social needs	ABANY PITTS FO	EUD	
5.	Do you currently use local	businesses in the community?		
	Yes No)		
4	*\ \(\text{\text{\$W\$}}\)	to use them if the Post Office is disc	continued?	
	Yes No	9		
Name	Jy Br	ZINEY		
Addre	P0 12	9 OLD CHA	THAY, NY 12	-136
Telepi	hone: 178-7	94-9089		
Date:	4/27/11	,		
	1 6/1			

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2.



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				W
b.	Mailing Letters				12
C.	Mailing Parcels			W	
d.	Pick up Post Office box mail				4
e.	Pick up general delivery mail				
f.	Buying money orders				L
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			W	
h.	Sending Express Mail				19
i.	Buying stamp-collecting material				B
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	₩ NO		
Nor	npostal Services		3		
a.	Picking up government forms (such as tax forms)	YES	U NO		
b.	Using for school bus stop	YES	1 NO		
C.	Assisting senior citizens, persons with disabilities, etc.	☐ YES	II NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	NO		-
e.	Other	YES	1 NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for	personal ne	eeds?
		☐ YES	☐ NO		
	If yes, please explain:				



	urrent se	Better	Just as Good	No Opinion	Worse
	If yes	, please explain:			
	8				
4.	For wh		you leave your community? (Che	ck all that apply.) Where do you	go to obtain these
	D	Shopping			:
		Personal needs			
		Banking			
		Employment			
	\(\overline{\pi}\)	Social needs			
		2 22	2 2 2		
5.	Do you	currently use local but Yes No	usinesses in the community?		
	If yes,	1	use them if the Post Office is disc	ontinued?	5
		Yes No			
Name		Nancy	Hammell		
Addre	ss:	936	oper Cady Re	1.	H
Teleph	none:	Old	Chatham, N	1/2/36 5	78-392-3226
Date:			4/28/11	(
			/ /	3	

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2.

old Challam P.O.



Postal Service Customer Questionnaire

	une				
Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			1	
b.	Mailing Letters		1	1	
C.	Mailing Parcels		W	4	
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				4
f.	Buying money orders				1
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			V	
h.	Sending Express Mail				4
i.	Buying stamp-collecting material				i
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	YNO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	U NO		
b.	Using for school bus stop	YES	MO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	4 40		
	If yes, please explain:				
d.	Using public bulletin board	YES	NO NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	rk, or shopp	ing, or for r	personal ne	eds?
# T .	A dest Message sum est de la company de la c		WO NO		
	If yes, please explain:				



	Better	Just as Good	No Opinion	Worse
		Just as Good	No opinion	1 110.00
If yes	, please explain:			
A-1	3			
For wh		ou leave your community? (Chec	k all that apply.) Where do you go	to obtain these
	Shopping			
а I	Personal needs			
	Banking			
4 D	Employment			
.j 🔲	Social needs			
	u currently use local bus	nesses in the community? se them if the Post Office is disc	ontinued?	
If yes,	u currently use local busing Yes Nowould you continue to u		ontinued?	
	u currently use local busing Yes Nowould you continue to u		ontinued?	
If yes,	u currently use local busing Yes Nowould you continue to u		ontinued?	
If yes,	u currently use local busing Yes Nowould you continue to u		ontinued?	

All the way had been a man

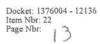


Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Neve
a.	Buying Stamps		4		
b.	Mailing Letters		H		
C.	Mailing Parcels			5	
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail	V			4
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
h.	Sending Express Mail			X	
i.	Buying stamp-collecting material				X
Oth	ner Postal Services				
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	NO		
Noi	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	4 NO		
	If yes, please explain:		_==		
d.	Using public bulletin board	YES	□ NO		
e.	Other	YES	□ NO		
	If yes, please explain:	-			
Do	you pass another Post Office during business hours while traveling to or from w	. /	- CAM - ED-11-12-13-13-	ersonal ne	eeds?
		X YES	□ NO		
10	If yes, please explain:			820	- /
HI	lether It is on The road to go wh	oppen	2000	Zhus	sola
24	we foot of gas we try to keep go	oing a	nto Le	owe.	ord
	D 1.00 0 80	1-	11.		d



	Better	Just as Good	No Opinion	Worse
If yes	, please explain:			
For wh		you leave your community? (Chec	ck all that apply.) Where do you go	o to obtain these
4	Shopping			
	Personal needs			
W	Banking			
	Employment			
[1]	Social needs			
Do you	u currently use local bu	usinesses in the community?		
	Yes No			
If yes,	would you continue to	use them if the Post Office is disc	ontinued?	
	Yes No			
6	791 ~			
4	Romos H	R. Cummings	.)	
02	21/318	any Turnois	Se	
s: 6	JI cheve			



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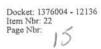


Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			X	
b.	Mailing Letters		X		
C,	Mailing Parcels			区	
d.	Pick up Post Office box mail				X
e.	Pick up general delivery mail				IXI
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
h.	Sending Express Mail			N N	
i.	Buying stamp-collecting material				M
Oth	ner Postal Services				
a.	Entering permit mailings	YES	NO A		
b.	Resetting/using postage meter	YES	NO NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	MO IA		
b.	Using for school bus stop	YES	₩ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	V NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	₩ NO	_	
e.	Other	YES	NO		
	If yes, please explain:	-			
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal ne	eeds?
V-2-5		YES	X NO		
	If yes, please explain:	:			



3.	If you have receive Fourrent s	ost Office box servic	ere will be no change to you e or general delivery service	r delivery service — p e, complete this section	roceed to question n. How will the prop	4. If you currently losed service compare to
		☐ Better	Just as Good		No Opinion	Worse
	If yes	s, please explain:				
	-					
4.	For wi		to you leave your community	y? (Check all that app	ly.) Where do you g	o to obtain these
	X	Shopping				
	×	Personal needs				
	×	Banking				
	W	Employment				
	×	Social needs				
	25					
5.	Do yo		ousinesses in the community	y?		
	If ves.	Yes No No would you continue t	to use them if the Post Office	e is discontinued?		
	, , ,	Yes No				
Nan	ne:					
Add	ress:					
-	en for die et Addicuser's en v. d. (5				
lele	phone:	¥				
Date	9:					





Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly Never
a.	Buying Stamps			\bowtie
b.	Mailing Letters		#	
c.	Mailing Parcels			≠ □
d.	Pick up Post Office box mail			
e.	Pick up general delivery mail			
f.	Buying money orders			
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			
h.	Sending Express Mail			
i.	Buying stamp-collecting material			
Oth	er Postal Services			,
a.	Entering permit mailings	YES	M NO	s 7
b.	Resetting/using postage meter	YES	NO	
No	npostal Services			
a.	Picking up government forms (such as tax forms)	YES	NO NO	1
b.	Using for school bus stop	YES	NO NO	
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO	
	If yes, please explain:		19/11	10
			rt-a	
d.	Using public bulletin board	YES	NO	
e.	Other	YES	NO	
	If yes, please explain:			
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shop	ping, or for	personal needs?
	If yes, please explain:			

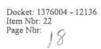


	Better Just as Good No Opinion Wor
If ye	s, please explain:
_	
For wa	rhich of the following do you leave your community? (Check all that apply.) Where do you go to obtain these bes?
X	Shopping
X	Personal needs
M	Banking
	Employment
V	Social needs
Do w	
Do yo	ou currently use local businesses in the community?
	ou currently use local businesses in the community? Yes No
	Yes No , would you continue to use them if the Post Office is discontinued?
	ou currently use local businesses in the community? Yes No
	Yes No No Would you continue to use them if the Post Office is discontinued? Yes No
	Yes No No Would you continue to use them if the Post Office is discontinued? Yes No
If yes	Yes No No Would you continue to use them if the Post Office is discontinued? Yes No
If yes	Yes No , would you continue to use them if the Post Office is discontinued?
	Yes No No Would you continue to use them if the Post Office is discontinued? Yes No



Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			M	
b.	Mailing Letters		N.		
C.	Mailing Parcels			M	
d.	Pick up Post Office box mail		Ø		
e.	Pick up general delivery mail				\boxtimes
f.	Buying money orders				K
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			M	
h.	Sending Express Mail			X	
i.	Buying stamp-collecting material			Ø	
Oth	er Postal Services				
a.	Entering permit mailings	YES	⊠ мо		
b.	Resetting/using postage meter	YES	⊠ ио		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	X YES	☐ NO		
b.	Using for school bus stop	YES	⊠ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	₩ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES YES	NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Dov	you pass another Post Office during business hours while traveling to or from wo	rk, or shopp	oing, or for a	ersonal ne	eds?
		YES			
	If yes, please explain:				





3.	If you ha receive f current s	Post Office box service	e will be no change to your delivery or general delivery service, comple	r service — proceed to question of te this section. How will the propo	If you currently bsed service compare to
		Better	Just as Good	No Opinion	Worse
	If ye	s, please explain:			
	-				
4.	For w service		you leave your community? (Check	k all that apply.) Where do you go	to obtain these
		Shopping			
		Personal needs			
		Banking			
		Employment			
		Social needs			
5.	20104d € 100	Yes No	sinesses in the community? use them if the Post Office is disco	ntinued?	
Nan	ne:				
Add	ress:				
Tele	phone:	* 8			
Date	2:				



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Nover
a.	Buying Stamps	Daily	Weekly	Monthly	X
		-			T-quality
b.	Mailing Letters				K
C.	Mailing Parcels				E
d.	Pick up Post Office box mail				\boxtimes
e.	Pick up general delivery mail				Ø
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				A-acasismal
h.	Sending Express Mail				X
Ĭ.	Buying stamp-collecting material				X
Oth	er Postal Services				
a.	Entering permit mailings	YES	☑ NO		
b.	Resetting/using postage meter	YES	NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	⊠ NO		
b.	Using for school bus stop	YES	⊠ NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	✓ NO		
	If yes, please explain:				()
d.	Using public bulletin board	YES	⊠ NO		
e.	Other	YES	⊠ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shops	oing, or for r	personal ne	eds?
57.5%		X YES	[] NO		
	If yes, please explain:	- n	. Daw	Cha	1 Jours
	M WO ADMINISTRATION TO TRAIN TO THE MENT OF THE MENT O		1000	1	- · · · /



3. receive F current s		,	(I)	oposed service compare to
	Better	Just as Good	No Opinion	Worse
If yes	, please explain:			
S		II and III and		
For what service		ou leave your community? (Che	ck all that apply.) Where do you	go to obtain these
区	Shopping	Cha Bam		
X	Personal needs	1.		
X	Banking	и		
	Employment			
	Social needs	l l		
	X Yes No	2		
ame:	N 71			is last
ddress:	40 Albany	Tumpite, Old (ha Man , NY	12136
elephone:	518-392-9	718		
ate: 4	-28-11			VII. 20 11 11 11 11 11 11 11 11 11 11 11 11 11
Please add aromplete this	ny additional comments questionnaire.	on a separate piece of paper an	d attach it to this form. Thank yo	ou for taking the time to
		being upon fact!		



Postal Service Customer Questionnaire

Post	al Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			X	
b.	Mailing Letters		\nearrow		
c.	Mailing Parcels			M	
d.	Pick up Post Office box mail	X			
e.	Pick up general delivery mail				每
f.	Buying money orders				X rarely
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
h,	Sending Express Mail				12 rarely
i.	Buying stamp-collecting material				Ø (
Othe	r Postal Services				
a.	Entering permit mailings	YES	⊠ ио		
b.	Resetting/using postage meter	YES	NO K		
Nonp	postal Services				
	Picking up government forms (such as tax forms)	X YES	☐ NO		
b.	Using for school bus stop	YES	M NO		ion is in clear in
C. /	Assisting senior citizens, persons with disabilities, etc.	YES	SON DE	quest	rench in
1	If yes, please explain:	(1	Max*iss	y w	Charles of the control
	pick up	+WSr	meione.	elser	211
d.	Using public bulletin board	YES	M NO		6
е.	Other	YES	MNO		
1	If yes, please explain:				
Do vo	ou pass another Post Office during business hours while traveling to or from wo	ork or shopp	ing or for n	ersonal ne	eds?
_ 5 , 0	Fact and the content against passiness flours write traveling to or from wi		12000	ersorial ric	ous!
		X YES	NO		
1	f yes, please explain:				
10-	Albany- work; E. Chatham- work				



3.	If you have receive P current se	carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently it Office box service or general delivery service, complete this section. How will the proposed service compare to rice?	
		Better Just as Good No Opinion Worse	
	If yes	ficult now to get to windows before or after works	4
4.	For wh	h of the following do you leave your community? (Check all that apply.) Where do you go to obtain these?	
	X	Shopping Albany	
		Personal needs Varies	
		Banking Chatham	
	X	Employment Chatham + Albany	
	X	Social needs Albamy + ord of avea	-
5.	Do you	urrently use local businesses in the community?	
	If yes,	Yes \(\text{No} \) No why would I penalize them?	
Van	ne:	Margaret Gersas Unia	
Add	ress:	P.O. Box 6 Old Chatham, NY 12136	
Tele	ephone:	518-794-8866	
Date	9:	4.27.11	

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Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Neve
a.	Buying Stamps		X		
b.	Mailing Letters	V			
C.	Mailing Parcels		A		
d.	Pick up Post Office box mail	V			
e.	Pick up general delivery mail	\square			
f.	Buying money orders				V
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			V	
h.	Sending Express Mail			V	\Box /
i.	Buying stamp-collecting material			П	14
Oth	ner Postal Services	1	,	·—	
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	Z NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO.		
b.	Using for school bus stop	YES	NO NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	V NO		
e.	Other	YES	NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork, og shopp	oing, or for p	ersonal nee	ds?
	ē · · · · · · · · · · · · · · · · · · ·	YES	□ NO		
	If yes, please explain:				19
	THEREARE POST OFFICES ALLOVER				



3. rece	ou have eive Po rent se	ost Office box serv	there will be n rice or general	o change to you delivery service	r delivery serv e, complete thi	ice — proceed to questions section. How will the pr	on 4. If you cu roposed servi	irrently ce compare to
		Better		Just as Good		No Opinion		Worse
	If yes,	please explain:						
	or whi		do you leave	your communit	y? (Check all t	hat apply.) Where do you	u go to obtain	these
	V	Shopping V	ALAME.	CHATH	m			
	M	Personal needs	11	1.1				
		Banking	(c	11		t.		
	V	Employment	16	ALBANT +	ALL OF	COL. COUNTY		
	Q	Social needs		(,		11		
			(husiasaasa					
5. [o you	currently use loca		in the communit	y r			
11	f yes, \	would you continue	e to use them	if the Post Offic	e is discontinu	ed?		
		Yes N	0					
Name:	D	EAN J HU	RIEY					
Address:		PO 80% 5	31 04	OCHATILY	m m	12136		
Telephor	ne:	519 7448						
Date:	4	25/11				4		
	-+-	- A - A - A - A - A - A - A - A - A - A						

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Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters		\Box		
c.	Mailing Parcels			\subseteq	
d.	Pick up Post Office box mail				V
e.	Pick up general delivery mail				V
f.	Buying money orders				W
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				V
i.	Buying stamp-collecting material				
Oth	ner Postal Services				
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	✓ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	✓ NO		
e.	Other	YES	NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from we	ork, or shopp	oing, or for p	personal ne	eeds?
		YES	☐ NO		
	If yes, please explain:	Na66	NO av P	0.	



	Better Just as Good No Opinion Worse
If yes	s, please explain:
For wh	nich of the following do you leave your community? (Check all that apply.) Where do you go to obtain these es?
I	Shopping Valutie East Greenbush Pittsfield
Y	Personal needs
$ \sqrt{} $	Banking Valatic Chathan Nassau
V	Employment Nassaw
	Social needs
Do you	u currently use local businesses in the community?
If yes,	would you continue to use them if the Post Office is discontinued?
	Yes No
P	amela Colon
- ' (61 1 1 11 11 12/
: 7	6 Sesume st Old whather NY 12136
_	6 Sesume st, Old chather NY 12136



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			K	
b.	Mailing Letters	X			
C.	Mailing Parcels		Ø		
ď.	Pick up Post Office box mail	M			
e.	Pick up general delivery mail				X
f.	Buying money orders				A
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Ø	
h.	Sending Express Mail			X	
i.	Buying stamp-collecting material				X
Oth	er Postal Services				()
a.	Entering permit mailings	YES	Д ио		
b.	Resetting/using postage meter	YES	NO		
Nor	postal Services		1		
a.	Picking up government forms (such as tax forms)	YES	NO K		
b.	Using for school bus stop	YES	M MO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	⊠ №		
	If yes, please explain:				
d.	Using public bulletin board	YES	Ч №	-	
e.	Other	YES	DN K		
	If yes, please explain:				
Doy	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for p	ersonal ne	eds?
		YES	X NO		
	If yes, please explain:		f ==		



	□ Po#er	[] Ivot as Cood	No Opinion	Worse
	Better	Just as Good	No Opinion	vvorse
If ye	es, please explain:			
		~		
				N NEWSTER 1021
		you leave your community? (Che	ck all that apply.) Where do you go	o to obtain these
A	Shopping	blatie, also	my, Chathan	<u> </u>
A	Personal needs	altany,	Chatham	
X	Banking	Chatham		
	Employment			
	Social needs			
	-			
Do vo	ou currently use local b	usinesses in the community?		
	Yes ☐ No	e ender i rasse sa rezuleren da luma enda rezi i rizildena a tarbak Priza bar (∰i i en		
If ves	/	use them if the Post Office is disc	ontinued?	
11 900	Yes No			
	Y res No			
9:	Ranjul	Block		
For what services Do you If yes,				
ess:	PO BO	L 42 OD	d Chartham	
		10.1		
hone:	794-	7817		
	,	\		
	/ /			

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Postal Service Customer Questionnaire

	Pos	stal Services		Daily	Weekly	Monthly	Never
	a.	Buying Stamps				X	
	b.	Mailing Letters		每一	- 🔼		
	C.	Mailing Parcels			X -	$-\boxtimes$	
	d.	Pick up Post Office box mail					Ø.
	e.	Pick up general delivery mail	a grant of the	, v - 🗀			A
	f.	Buying money orders				□"	- Occarera
	g.	Obtaining special services, including Certified Mail, Romail, Delivery Confirmation, or Signature Confirmation	egistered Mail, Insured				
	h.	Sending Express Mail					- rarely
	i.	Buying stamp-collecting material					X
	Oth	er Postal Services				18	
	a.	Entering permit mailings		YES	XNO.		
	b.	Resetting/using postage meter		YES	× NO	×	
	Nor	postal Services				673	\$7)
	a.	Picking up government forms (such as tax forms)		, YES	X NO		
	b.	Using for school bus stop		YES	NO NO		
	C.	Assisting senior citizens, persons with disabilities, etc.	7 10 3	YES	MNO	127	
		If yes, please explain:	100 000	1-1-1	- 1		
	d.	Using public bulletin board	1:57	YES	⊠(NO		
	e.	Other		YES	NO)		
		If yes, please explain:			1	/	
2.	Do y	you pass another Post Office during business hours wh	ile traveling to or from v	work, or shopp	ing, or for p	ersonal ne	eds?
			(2)	YES			
		If yes, please explain:	2 - 16				



3. receive Post Office becurrent service? Bette If yes, please explanation of the form of	ost Office box servic	ere will be no change to your delive or general delivery service, com	very service — proceed to question 4 uplete this section. How will the propo	. If you currently sed service compare to	
		Better	Just as Good	No Opinion	Worse
	If yes	, please explain:			
	-	<>-			
4.			o you leave your community? (Cl	neck all that apply.) Where do you go	to obtain these
. 37		Shopping	Chatham		
	\boxtimes	Personal needs	11		
	\boxtimes	Banking	1.1		
	X	Employment	11		
	X	Social needs	11		
		Yes No	to use them if the Post Office is di	scontinued?	
Addres	s:	524 P	HHall Rd		
Teleph		518	194 88 (1		
Date:		April	27,2011		



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				回
b.	Mailing Letters				
c.	Mailing Parcels				W
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				
f.	Buying money orders				V
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				N N
h.	Sending Express Mail				19
i.	Buying stamp-collecting material				
Oth	er Postal Services		/	-	
a.	Entering permit mailings	YES	M NO		
b.	Resetting/using postage meter	YES	NO		
Noi	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	M NO		
o.	Using for school bus stop	YES	NO NO		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	NO		
e.	Other	YES	U NO		
	If yes, please explain:	*			
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	oing, or for	personal ne	eeds?
DU	you pass another 1 ost office during business hours write traveling to or from w		☐ NO		
	If yes, please explain: East Chotham, Chotham & C				
	East Chatham () hotham & (Shout	_		



3.	If you have receive P current se	ost Office box service	e will be no change to your delive or general delivery service, comp	ry service — proceed to question a lete this section. How will the property	If you currently osed service compare to
		Better	Just as Good	No Opinion	Worse
	If yes	, please explain:			
				<u> </u>	
4.	For wh	967		ck all that apply.) Where do you go	to obtain these
	Y	Shopping Bre	(Hudson) enport, Ny, Pitts	Field, MA, East G	Breenbush, No
		Personal needs	700		
	4	Banking Cha	Ham, NY, Green	port, Ny, East 6	reenbuch, NY
		Employment	7 67		7
		Social needs			
5.	100000	Yes No	sinesses in the community? use them if the Post Office is disc	continued?	
	ir yes,	Yes No	use them it the Post Office is disc	Softlinded?	
Nan	ne:	odie Di	stin		
Add	ress: 4	13 Aless	= Rd., Old	Chatham, 1	14 2136
Tele	ephone:	5/8-37	2-9469		7)
Date	e: /	April 24	1,20//		
		1	1		



Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Neve
a,	Buying Stamps	4			
b.	Mailing Letters				
C,	Mailing Parcels		4		
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				U
f.	Buying money orders				П
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		W		
h.	Sending Express Mail			W	
i.	Buying stamp-collecting material				[H
Oth	er Postal Services	-	1		1
a.	Entering permit mailings	YES	NO		
b.	Resetting/using postage meter	YES	No		
Non	postal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	☐ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
	If yes, please explain:				
i.	Using public bulletin board	VES	□ NO		
Э.	Other	☐ YES	□ NO		
	If yes, please explain:				
Эо у	ou pass another Post Office during business hours while traveling to or from wo	ork, or shopp	ing, or for p	ersonal nee	ds?
	SS	T YES	WNO	and a property of the second	S04.755
		4	1		



3.	If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?
	Better Just as Good No Opinion Worse
	WE WALK TO POST OFFICE - AS DO MANY SENIOR CITIZENS WHO LIVE HERE.
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these AND EXPENSIVE.
	Personal needs /AS PRICES
	Banking
	Employment
	Social needs
5.	Do you currently use local businesses in the community? WE WALK TO THE OLD CHATHAM P.O. AND VISIT OLD CHATHAM CONTRY STORE AND RESTAURANT. HE STORE AND If yes, would you continue to use them if the Post Office is discontinued? Yes No LESS OFTEN ITS RESTAURANT WILL SUFFER IF ALE POST OFFICE IS CLOSED. HEY MIGHT NOT SURVIVE.
Nan	$A \cap A \cap$
Add	dress: Po Box 214 (614 ALBANY TURNFIKE-ROAD) NY 12136
Tele	ephone: (518) 794-9722
Date	e:
	ase add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to applete this questionnaire.
N C E	MANY WITH DISABILITIES. WE ARE ABLE TO WALK TO THE OLD CHATHAM POST OFFICE, AND DO SO DAILY. DRIVING TO EAST CHATHAM POST OFFICE, AND DO SO DAILY. DRIVING TO TREACHEROUS. (ONCE WE COULDN'T GET UP AN KY HILL AND TREACHEROUS. (ONCE WE COULDN'T GET UP AN KY HILL AND HAD TO LEAVE OUR CAR THERE. ANOTHER TIME POLICE CLOSED HAD TO LEAVE OUR CAR THERE. ANOTHER TIME POLICE CLOSED
G.	THE ROAD.) PLEASE KEEP THE POST OFFICE HERE - IN ITS THE ROAD SITE AS THE TOWN'S CENTER AND BUSINESS CATALYST.



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			ď	
b.	Mailing Letters				
C.	Mailing Parcels			\square	
d.	Pick up Post Office box mail	Z			
Э.	Pick up general delivery mail	\square			
f.	Buying money orders				Ø
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
n.	Sending Express Mail				
10	Buying stamp-collecting material				
Oth	er Postal Services				
Э.	Entering permit mailings	YES	☑ NO		
).	Resetting/using postage meter	YES	☑ NO		
ION	postal Services				
i.	Picking up government forms (such as tax forms)	YES	No No		
٥.	Using for school bus stop	YES	☑ NO		
:.	Assisting senior citizens, persons with disabilities, etc.	YES	✓ No		
	If yes, please explain:				
i.	Using public bulletin board	YES	☑ NO		
9.	Other	YES	□ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from we	ork, or shopp	oing, or for p	personal ne	eds?
		Z YES	☐ NO		
	If yes, please explain: use all Chetham Post office Blooms.	740 .	then		-





3. re	you hav eceive Po urrent se	ost Office box service or gen	e no change to your delivery eral delivery service, comple	r service — proceed to question 4 te this section. How will the propo	If you currently osed service compare to
		Better	Just as Good	No Opinion	Worse
	If yes,	please explain:			
4.	For wh		ave your community? (Check	k all that apply.) Where do you go	to obtain these
	Á	Shopping			
	Z	Personal needs			
	\square	Banking			
		Employment			
		Social needs			
5.	Do you	currently use local business	ses in the community?		
	If yes, v	Topical Control	em if the Post Office is disco	ntinued?	
		Yes No			
Name:	56	rena DIV	Im bros1-		
Addres	ss: (10 Bay 175	- old chatt	hem 21 121	36
Teleph	none:		,	1	
Date:	4-	27-2011			

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2.



Postal Service Customer Questionnaire

Po	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps Will by Stomps daily when out				
b.	Mailing Letters Weter goes of lease	M			
C.	Mailing Parcels			M	
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail		Ø		
f.	Buying money orders				M
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
h.	Sending Express Mail			×	
i.	Buying stamp-collecting material				M
Oth	er Postal Services	-		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	1
a.	Entering permit mailings	YES	☐ NO		
b.	Resetting/using postage meter	YES	☐ NO		
No	npostal Services	3 3			
a.	Picking up government forms (such as tax forms)	YES	NO 🌊		
b.	Using for school bus stop	YES	ои 🔀		
c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:		/A		
d.	Using public bulletin board	YES	D NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shoor	oing, or for r	personal ne	eds?
		YES	[] NO		
	If you also a contain	Mall	20 2	ilonis	Neva
	If yes, please explain:	Truvid	en Dy	Idya 0) HEX



3.	receive Post Office box service or general delivery service, complete this section. How will the proposed service compare to current service?
	Better Just as Good No Opinion Worse
	Versus Party afternoon, Fast chatham would increase out drive
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping Valatie + Flast Everenbush
	Personal needs
	Banking Nassay + Chatham + East Greenbush
	Employment
	Social needs
5.	Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No
Nam	Vabrullaice RIASS Communications
Add	ress: 17 Drawne Rd Old Chatham M 12136
Tele	phone: 766 2222
Date	4 26/11



Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never	
a.	Buying Stamps			M		`
b.	Mailing Letters				occa	11 onally
C.	Mailing Parcels				ofgas	u onable invalle
d.	Pick up Post Office box mail					(
e.	Pick up general delivery mail				\boxtimes	
f.	Buying money orders				\bowtie	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				\boxtimes	
h.	Sending Express Mail					
i.	Buying stamp-collecting material					
Oth	er Postal Services					
a.	Entering permit mailings	YES	⊠ NO			
b.	Resetting/using postage meter	YES	⊠ NO			
Nor	postal Services					
a.	Picking up government forms (such as tax forms)	YES	⊠ NO			
b.	Using for school bus stop	YES	NO.			
C.	Assisting senior citizens, persons with disabilities, etc.	YES	X NO			
	If yes, please explain:					
d.	Using public bulletin board	YES	NO NO			
e.	Other	YES	NO			
	If yes, please explain:					
Doy	rou pass another Post Office during business hours while traveling to or from w	ork, or shopp	ing, or for p	personal n	eeds?	
		X YES	□ NO			
	If yes, please explain: Malden Bridge P.D.			_ 1*		



3.	If you have carrier de receive Post Office to current service?	elivery, there will be no change to your deli box service or general delivery service, con	very service — proceed to question nplete this section. How will the prop	If you currently osed service compare to
	Bett	er Just as Good	No Opinion	Worse
	If yes, please ex	plain:		
	/			
4.	For which of the f	ollowing do you leave your community? (C	heck all that apply.) Where do you g	o to obtain these
	Shoppin	g 00 C	0	
	Persona	I needs	E	
	Banking	al a	3	
	Employr	nent &		
	Social n	eeds		
Nar	∑ Yes	continue to use them if the Post Office is d No Richard V	· · · · · · · · · · · · · · · · · · ·	
Add	ress: 521 .	Shaker Museux	c Rd. old Ca	hatham 12136
Tele	ephone:			
Dat	: april	2011		
con	plete this questionna	I comments on a separate piece of paper a re.		
0	C.PO D	hould remain open	1 - Close MN	den studge
	if closes	ig any - how about ath am all into	one - either Ea	o. C., MB, ot chatham
	North Ch	ath am on in	5 0 m	



Postal Service Customer Questionnaire

Por	stal Services	Dally	Wookh	Monthly	Novem
a.	Buying Stamps	Daily	Weekly	Monthly	Never
a.		<u> </u>			
b.	Mailing Letters	\times	<u></u>		
c.	Mailing Parcels			×	
d.	Pick up Post Office box mail	\boxtimes			
e.	Pick up general delivery mail	X			
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			\boxtimes	
h.	Sending Express Mail				\times
i.	Buying stamp-collecting material				\bowtie
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO 🔀		
b.	Resetting/using postage meter	YES	NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO 🔯	×	
b.	Using for school bus stop	YES	X NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	⋈ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	NO NO		
e.	Other	YES	NO NO		
	If yes, please explain:		is by		
Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for p	personal ne	eds?
		YES	NO.		
	If yes, please explain:				



3. re	f you have eceive Po current se	e carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently st Office box service or general delivery service, complete this section. How will the proposed service compa vice?	re to
		Better Just as Good No Opinion Worse	
	If yes,	please explain:	
4.	For whi	ch of the following do you leave your community? (Check all that apply.) Where do you go to obtain these	
	$ \mathbf{x} $	Shopping Haddon_	
7		Personal needs chathern	
		Banking chatham	31
		Employment	
18		Social needs	
5.	If yes, v	currently use local businesses in the community? Yes No Yould you continue to use them if the Post Office is discontinued? Yes No	
Vame	1	malcolm wheeler	
Addre	SS:	162 country Rte 13 Old chatham	
Teleph	none:	392-3038	
Date:		4/27/11	

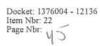


Postal Service Customer Questionnaire Please check the appropriate box to indicate whether you use the OLD CHATHAM Post Office for each of the following: Postal Services Daily Weekly Monthly Never **Buying Stamps** X Mailing Letters b. X Mailing Parcels C. X Pick up Post Office box mail X Pick up general delivery mail V. MG. A. B. f. Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail X Buying stamp-collecting material X Other Postal Services Entering permit mailings X NO Resetting/using postage meter b. X NO Nonpostal Services Picking up government forms a. (such as tax forms) b. Using for school bus stop Assisting senior citizens, persons with disabilities, etc. C. If yes, please explain: Using public bulletin board d. YES Other e. If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? X YES NO HEW LEBANON, CANAAN If yes, please explain:

> CHATHAM, EAST CHATHAM, BRAINARD, EAST MASSAU



3. red	ceive Pos	st Office box ser		o change to your deli delivery service, con					0
cu	rrent ser	vice? Better		Just as Good		No Opinion	[Worse	
	If yes,	please explain:				_			
	Enrubic	sh of the followin	a da vou leave	your community? (C	back all that	annly \ Where do \	you go to obtai	n these	
4. 🔀	services		g do you leave	your community? (C	neck all that	apply.) vvilete do s	you go to obtai	ii ulese	
>,	X	Shopping	CHAT	HAM, A	LBA	NY, PI	TISFL	ELD	_
< 4	X	Personal need		ATHAM	•				
	☐ ∧	Banking	MEW	LEBAN	ON,	CHATH	AM, F	TTSF	EIEL
Z.,		Employment					•		
26		Social needs	ALE	BANY, C	HAT	HAM	PIII	SFIE	LD
				1		,,,,,,,			
5.	Do you	currently use loc	al businesses i	n the community?					
	Ę	Yes 🗍 1	No						
		- N		f the Post Office is d	iscontinued?				
		Yes 🔲 I	No						
Name:	AC	MES	EA	TON					
Address	: 12	io u	AIT	E BOA	D, C	OLD (CHAT	HAM	
Telepho	one: «	518-7	94.7	460	-		11		——————————————————————————————————————
Date:	A	PRIL	- 26,	2011					
		additional comm	nents on a sepa	rate piece of paper a	and attach it t	o this form. Thank	you for taking	the time to	
			A.						
, V	Acres.	cas vo	V 16 8 3.	l ward	1(
rar.	(F) -	10 7e	NEL MEL	HTAHO					
		Towns	CALI	B.a.A.u.					





Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps		X		
b.	Mailing Letters	M			
C.	Mailing Parcels		X		
d.	Pick up Post Office box mail	×			
e.	Pick up general delivery mail				X
f.	Buying money orders				X
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		M		
h.	Sending Express Mail			×	
i,	Buying stamp-collecting material				X
Oth	er Postal Services				
a.	Entering permit mailings	YES	M NO		
b.	Resetting/using postage meter	YES	⋈ NO		
Noi	npostal Services				
a.	Picking up government forms (such as tax forms)	X YES	☐ NO		
b.	Using for school bus stop	YES	™ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	☐ NO		
	If yes, please explain:		-		
d.	Using public bulletin board	YES	□ NO	il	
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from we	ork, or shopp	oing, or for p	personal ne	eds?
		N_00_0	NO X		
	If yes, please explain:		/ -	1	



	Better	Just as God	od	No Opinion	Worse
If yes	s, please explain:				
		*		3	
For wi		ou leave your commu	nity? (Check all th	at apply.) Where do you ç	go to obtain these
	Shopping				
	Personal needs	8			
M	Banking	CHATI	HAM		
X	Employment	CHATH			
	Social needs				
			20 g		
Do yo	u currently use local bus	sinesses in the commu	nity?		
•	Yes No			d?	
•	Yes No No would you continue to t			d?	
•	Yes No	use them if the Post O	ffice is discontinue	d?	
	Yes No would you continue to to Yes No	SoRNH	orst	THAM, N.Y	. 1213

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Postal Service Customer Questionnaire

	Pos	stal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps		X		
	b.	Mailing Letters	M			
	c.	Mailing Parcels		X		
	d.	Pick up Post Office box mail	M			
	e.	Pick up general delivery mail	X			
	f.	Buying money orders			H	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	X			
	h.	Sending Express Mail			M	
	i.	Buying stamp-collecting material			X	
	Oth	ner Postal Services				
	a.	Entering permit mailings	YES	□ №		
	b.	Resetting/using postage meter	YES	MO 🔀		
	Noi	npostal Services			×	
	a.	Picking up government forms (such as tax forms)	X YES	□ NO		
	b.	Using for school bus stop	YES	□ NO		
	C,	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
		If yes, please explain:	-			
	d.	Using public bulletin board	YES	☐ NO		
	e.	Other	YES	☐ NO		
		If yes, please explain:			A	
2.	Do	you pass another Post Office during business hours while traveling to or from wo			personal ne	eds?
			T YES	NO		
		If yes, please explain:				



If you have carrier delivery, there will be no change to your deliver receive Post Office box service or general delivery service, comp	ery service — proceed to question lete this section. How will the prop	4. If you currently cosed service compare to
Current service? Better Just as Good	No Opinion	Worse
If yes, please explain:		3
× 5		
For which of the following do you leave your community? (Che	eck all that apply.) Where do you	go to obtain these
services?	TRAVEL FOR PEG	Sie LIVEING HERE
Personal needs EAST	OU A	(BANY)
Charland 3 Mil	LES CHATHAM	
Banking	OF THIS COMM	
Employment	TRAVEL DIRECT	104
Social needs		
×		
Do you currently use local businesses in the community?		
Yes No		
If yes, would you continue to use them if the Post Office is dis	continued?	
Yes No		
2 2 -		
me: CARL BORNHORST		
dress: P.O. BOX 77 OLD CHATE	lan NY. 12136	
(5/8)		
ephone: 794-9504		
1/2 = 1		
e: 4/25/11		and the state of t
ase add any additional comments on a separate piece of paper an applete this questionnaire.		
AMUS TRAVER 3 MILES TO TH	HE OLD CHATHAM	POST OFFICE
T ITS ON MY WAY TO WORK. IF	I HAD TO USE	EAST CHAINN
- 10 THE SOUTH DETRUCK &	INULA BE TROM	1131/106- 2111
	WICE COLD TO	
TO ADD GMICES FOR ME TO	e, THATS NOT ACCE	PTABLE WITH
47 WOLLD BE SOMICE of - Mai	IF A Q.O. BOX AS	THE POST OFFICE
THE PRICE OF GAS, I MUST HAD ILL NO DELIVER MAIL ON A PR	LUATE ROAD, AL	SO E. CHATHAM I
ILL NO DELIVER MAIL ON APR	- 1	a HEAR TRAUFIS
IN THE OPPISATE DIRECTION THAT	EVERYONE LIVEIN	9 HERE TRAVEL



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Neve
a.	Buying Stamps				X
b.	Mailing Letters				A
c.	Mailing Parcels				\overrightarrow{A}
d.	Pick up Post Office box mail				X
6.	Pick up general delivery mail				Y
f.	Buying money orders		b		D
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	7
h.	Sending Express Mail				X
i.	Buying stamp-collecting material per Postal Services	EV.			X
a.		YES	X NO		
b.	Resetting/using postage meter	YES	NO		
Nor	npostal Services		A		
a.	Picking up government forms (such as tax forms)	YES	X NO		
b.	Using for school bus stop	YES	X NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	X NO	35.4	
ς	If yes, please explain:	1 50.	D	11/2	
d.	Using public bulletin board	YES	M NO		
e.	Other	YES	X NO	5.3	
	If yes, please explain:	7 . 7		y iv	
Do y	you pass another Post Office during business hours while traveling to or from work	k, or shoppi	ing, or for po	ersonal ne	eds?
A	If yes, please explain:	2110/1	Δ/	2/1A 11	/
,,,	UNTIL RETIREMENT		34	EAR	<u></u> ۲



 rec 	ou hav eive Pe rrent se	ost Office box	ery, there will b service or gene	e no change to you eral delivery service	ir delivery service — i e, complete this section	proceed to question 4. I on. How will the propose	of you currently led service compare to
100		Better		Just as Good		No Opinion	Worse
100	If yes,	, please explai	n:				
	For wh	ich of the follo	wing do you lea	ave your communit	y? (Check all that app	oly.) Where do you go to	o obtain these
	service	es?					HUDSOI
- /4	X	Shopping	VALA	TIE, C	HATHAN	, HLBAN	4, 1975
	X	Personal ne	eds (1	f)	11.	t t
	X	Banking	VALA	ME	tz	• (٠,
1	X	Employmen	t the	DSON I	ALBA	NV	
N.	V	Social need	s NEW/	EBANON	1	1-	SAM ATROMA
			7 10 17 2	0.00	, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	1	HUDSON -
5.	Do you	currently use	local business	es in the communit	y?		TVUSON
		Yes 🗌	No				
	If yes, v	would you con	tinue to use the	em if the Post Offic	e is discontinued?		
		Yes	No				
Name:	4	nn+	WER	NERN	ONTAC	_	
Address	s: /	10 Bo	ICK (my Ro	, OW G	HATHAM	NY12136
Telepho	ne:	518-	392	- 9113	3		
Date:	۶	1/27	/11				
		y additional co questionnaire.	mments on a s	eparate piece of pa	aper and attach it to the	nis form. Thank you for	taking the time to
-	77	1481714	, 1945	NAFRA	(=4.5 T	Maritan (H180.34
	2.0	11/2	141	M SM 3.	201 Lab		*

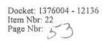


Postal Service Customer Questionnaire

	Pos	stal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			, W	
	b.	Mailing Letters				
	C.	Mailing Parcels			W	\Box
	d.	Pick up Post Office box mail				
	e.	Pick up general delivery mail				d
	f.	Buying money orders				4
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			W	
	h.	Sending Express Mail			W	
	i.	Buying stamp-collecting material				id
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	NO		
	b.	Resetting/using postage meter	YES	NO		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	NO		
	b.	Using for school bus stop	YES	Y NO		
	c.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	□/NO		
	e.	Other	YES	NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for	personal ne	eds?
	50	Tee been eliminated and elime and and another and	YES	NO	neralagas II (1956 (1917	
		If yes, please explain:				



3.	If you have receive P current se	ost O	office box service	ere will be n e or general	change to your delivery service,	delivery service complete this s	e — pr ection	roceed to quest n. How will the p	tion 4. If yo	ou curi service	rently e compare to
			Better		Just as Good			No Opinion			Worse
	If yes	s, plea	ase explain:						ik .		
	17										
4.	For wh		f the following o	lo you leave	your community	? (Check all that	t apply	y.) Where do yo	ou go to ol	btain th	nese
		Sh	opping								
		Pe	ersonal needs								
		Ва	ınking								
		En	nployment						1.0		
		So	cial needs								
5.			Yes No		n the community		?				
Name	e:										
Addre	ess:										
Telep	hone:										
Date:											





Postal Service Customer Questionnaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters				
C.	Mailing Parcels				
d.	Pick up Post Office box mail	J			
e.	Pick up general delivery mail				
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
h.	Sending Express Mail				
i.	Buying stamp-collecting material				V
Oth	er Postal Services				
a.	Entering permit mailings	YES	☑ NO		
b.	Resetting/using postage meter	YES	NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	☑ NO		
b.	Using for school bus stop	YES	NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	☐ NO		
e.	Other	YES	□ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from we	ork or shoor	ning or for	nersonal ne	eds?
DU	you pass another Fost Office during business flours write travelling to or florit wi	YES	NO NO	ooroonar ne	
	If yes, please explain:				



	Better	Just as Good	No Opinion	Worse
If yes	s, please explain:	<u> </u>		
-				
For wh		do you leave your community? (Ch	neck all that apply.) Where do you g	o to obtain these
\bigvee	Shopping	Valate		
	Personal needs		•	nore en manual una este
V.	Banking	New Lebanon		
V	Employment	Out of State		
V	Social needs	Massachusel		
Do yo	/	I businesses in the community?		
If you	Yes N	o e to use them if the Post Office is dis	scontinued?	
ii yes,	Yes N		SCOTTITUDE C	
	1-4-4			
(Steve Rus	enstern		
s:	1040 Con	enstein unty Rt. 13	,	21-10-1 C
	770 (00	9510 (cell)		
one:	518,667.	1310 (()		



Postal Service Customer Questionnaire

Postal Servic	es	Daily	Weekly	Monthly	Never		
a. Buying S	tamps						
b. Mailing L	etters			V	1		
c. Mailing P	arcels				M		
d. Pick up F	ost Office box mail				V		
e. Pick up g	eneral delivery mail				I		
f. Buying m	oney orders						
g. Obtaining Mail, Deli	special services, including Certified Mail, Registered Mail, Insured very Confirmation, or Signature Confirmation				V		
	Express Mail				$\overline{\mathbf{A}}$		
i. Buying st	amp-collecting material				Ø		
Other Postal	Services	1,122					
a. Entering	permit mailings	YES	☑ NO				
b. Resetting	/using postage meter	YES	NO				
Nonpostal Se	rvices						
a. Picking u (such as	p government forms tax forms)	YES	NO				
b. Using for	school bus stop	YES	☑ NO				
c. Assisting	senior citizens, persons with disabilities, etc.	YES	NO		P.		
If yes, ple	ase explain:						
d. Using pul	olic bulletin board	☐ YES	√ NO				
e. Other		☐ YES	√ NO				
	ase explain:						
Do you pass a	nother Post Office during business hours while traveling to or from w	/		personal ne	eds?		
		YES	NO				
If yes, ple	ase explain: + Chatham post office we pas	o it a	el 4	le Ter	ni ej		
L'ast Chatham post office we pass it all the Time of we go to Chatham or alkany.							



3.	If you ha receive F current s	ve carrier delivery, the Post Office box service service?	re will be no or general o	change to your deli lelivery service, con	ivery service nplete this se	 proceed to questi ection. How will the p 	on 4. If you currently roposed service compare to
		☐ Better		Just as Good		No Opinion	Worse
	If yes	s, please explain:					
	-	1		*****			
4.	For w	hich of the following do	you leave y	our community? (C	heck all that	apply.) Where do yo	u go to obtain these
		Shopping					
		Personal needs				bi ita tatib	
		Banking					
		Employment					
		Social needs					
5.		u currently use local b Yes No would you continue to			iscontinued?		
Nan	ne:						
Add	ress:						
Tele	phone:						
Date): -						



Postal Service Customer Questionnaire

	*				
Po	stal Services	Daily	Weekly	Monthly	Neve
a.	Buying Stamps			V	
b.	Mailing Letters	V			
C.	Mailing Parcels			V	
d.	Pick up Post Office box mail				V
ė.	Pick up general delivery mail				V
f.	Buying money orders				V
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			V	
h.	Sending Express Mail				V
i,	Buying stamp-collecting material				W
Oth	ner Postal Services				
a.	Entering permit mailings	YES	☑ NO		
b.	Resetting/using postage meter	YES	1 NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	☑ NO		
b.	Using for school bus stop	YES	☑ NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	W NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from we	ork, or shopp	ing, or for p	ersonal ne	eds?
		YES			
	If yes, please explain:	Cast	Chath	am	



3.	If you ha receive I current s	Post Office box service	ere will be no change to your delive or general delivery service, compl	ry service — proceed to question ete this section. How will the pro-	n 4. If you currently oposed service compare to
		Better	Just as Good	No Opinion	Worse
	If ye	s, please explain:			
4.	For w		you leave your community? (Che	ck all that apply.) Where do you	go to obtain these
	V	Shopping			· · · · · · · · · · · · · · · · · · ·
	1	Personal needs			(1
	V	Banking			
	1	Employment			
	V	Social needs			
5.	If yes	Yes No	usinesses in the community? o use them if the Post Office is disc	continued?	
Nan	ress:	425 Al	bany Turnpik	e Old Cha	Ham
Tele	ephone:				
Date	e:	4/25/1	/		
Plea	ase add a	ny additional comment questionnaire.	s on a separate piece of paper and	attach it to this form. Thank yo	u for taking the time to

DOCKE	T NO.	1376004	-12136
ITEM N	Ο.	22	
DAGE		59	

April 25, 2011

To Whom It May Concern:

I have no problem using the East Chatham Post Office as I often do now on my way into Chatham. My MAJOR concern is the rural delivery. If Dave or whoever has added responsibilities, what time will I eventually get my mail delivered? Right now my delivery is very late, often after 5:00 PM (once at 7:25 PM and it was Not the holidays); mail has been sent to wrong addresses including medications; mail has been stuffed inside magazines (once I received an invitation to a December Christmas party in late January as my neighbor found it in her magazine). That is my concern!

Thank you for your time, Linda O'Neil

Unfortunately I am unable to attend the may 03, 2011 informational meeting.

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2.



Postal Service Customer Questionnaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				I
b.	Mailing Letters				F
C.	Mailing Parcels				Y
d.	Pick up Post Office box mail Pick up general delivery mail				
e.	Pick up general delivery mail				
f.	Buying money orders				1
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				The state of the s
h.	Sending Express Mail				4
i.	Buying stamp-collecting material				II -
Oth	er Postal Services				
a.	Entering permit mailings	YES	I NO		
b.	Resetting/using postage meter	YES	DNO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	I NO		
C.	Assisting senior citizens, persons with disabilities, etc.	YES	NO		
	If yes, please explain:				
			_/		
d.	Using public bulletin board	YES	NO		
e.	Other	YES	NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal ne	eeds?
		YES	_ NO		
	If yes, please explain: East Chatham - very close				



3. 1	f you hav eceive P current se	ost Office box service or	vill be no change to your delivery general delivery service, comple	y service — proceed to question 4 te this section. How will the propo	I. If you currently osed service compare to
		Better	Just as Good	No Opinion	Worse
	If yes	, please explain:			
4.	For wh		u leave your community? (Chec	k all that apply.) Where do you go	to obtain these
		Shopping Hua	Ison Chatha	m, Albany	
		Personal needs	14 (4	11	
		Banking H	udsan		
		Employment	Hillsdale (su	b teacher)	
		Social needs	20.00	*	
5.		Yes No	nesses in the community? e them if the Post Office is disco	intinued?	
Name	:	Jane Dole			
Addre	ss:	126 Percy	Hill Rd. Ole	d Chatham, MY	12136
Telep	hone:	(518)392-	-9093	, ,	
Date:		4/26/11			
		7 7			

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Postal Service Customer Questionnaire

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			\square	
	b.	Mailing Letters		\square		
	C.	Mailing Parcels				
	d.	Pick up Post Office box mail				Z
	e.	Pick up general delivery mail			V	
	f.	Buying money orders				$ \sqrt{} $
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
	h.	Sending Express Mail				
	i.	Buying stamp-collecting material				
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	V NO		
	b.	Resetting/using postage meter	YES	NO		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	□\NO		
	b.	Using for school bus stop	YES	☑ NO		
	C.	Assisting senior citizens, persons with disabilities, etc.	YES	No		
		If yes, please explain:				
	d.	Using public bulletin board	YES	□/NO		
	e.	Other	YES	NO		
		If yes, please explain:				
					a construction	
2.	Do	you pass another Post Office during business hours while traveling to or from w	YES	NO NO	personal n	eedsr
		If yes, please explain:				



	Better Just as Good No Opinion Worse
	If yes, please explain:
	in you, proude expression
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping Chatham - East-Greenbush - Albany
	Personal needs East Green bush
	Banking Chatham
	Employment
	Social needs East Greenbush Chatham, Albany
E	Do you currently use local businesses in the community?
5.	Yes No
	If yes, would you continue to use them if the Post Office is discontinued?
	√ Yes No
Vame	
4001111	
	ess:
Addre	hone:
Addre	hone: